

BIDDING DOCUMENT

For

FRAMEWORK CONTRACT FOR PROVISION OF PREVENTIVE AND CORRECTIVE MAINTANCES SERVICES FOR NETWORK EQUIPMENT AT AFRICAN UNION HEADQUARTERS

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Table of Contents

PART 1 – Bidding Procedures	1
Section I. Instructions to Bidders	3
Section II. Bid Data Sheet (BDS)	
Section III. Evaluation and Qualification Criteria	
Section IV. Bidding Forms	
Section V. Eligible Countries	
Section VI. Bank Policy - Corrupt and Fraudulent Practices	
PART 2 – Supply Requirements	61
Section VII. Schedule of Requirements	62
PART 3 - Contract	69
Section VIII. General Conditions of Contract	70
Section IX. Special Conditions of Contract	
Section X. Contract Forms	

PART 1 – Bidding Procedures

Section I. Instructions to Bidders

Table of Clauses

A.	General	5
1.	Scope of Bid	5
2.	Source of Funds	
3.	Corrupt and Fraudulent Practices	5
4.	Eligible Bidders	6
5.	Eligible Goods and Related Services	8
В.	Contents of Bidding Document	9
6.	Sections of Bidding Document	9
7.	Clarification of Bidding Documents, Site Visit, Pre-Bid Meeting	10
8.	Amendment of Bidding Document	10
C.	Preparation of Bids	10
9.	Cost of Bidding	10
10.	Language of Bid	10
	Documents Comprising the Bid	
12.	Letter of Bid and Price Schedules	11
13.	Alternative Bids	11
14.	Bid Prices and Discounts	12
	Currencies of Bid and Payment	14
16.	Documents Establishing the Eligibility and Conformity of the Goods and Related	
	Services	
	Documents Establishing the Eligibility and Qualifications of the Bidder	
	Period of Validity of Bids	
	Bid Security	
20.	Format and Signing of Bid	18
D.	Submission and Opening of Bids	18
	Sealing and Marking of Bids	
22.	Deadline for Submission of Bids	19
23.	Late Bids	19
24.	Withdrawal, Substitution, and Modification of Bids	19
25.	Bid Opening	20
E .	Evaluation and Comparison of Bids	21
26.	Confidentiality	21
27	Clarification of Rids	21

28. Deviations, Reservations, and Omissions	22
29. Determination of Responsiveness	
30. Nonconformities, Errors and Omissions	
31. Correction of Arithmetical Errors	23
32. Conversion to Single Currency	
33. Margin of Preference	
34. Evaluation of Bids	
35. Comparison of Bids	25
36. Qualification of the Bidder	
37. Purchaser's Right to Accept Any Bid, and to Reject Any or All Bids	
F. Award of Contract	25
38. Award Criteria	25
39. Purchaser's Right to Vary Quantities at Time of Award	26
40. Notification of Award	
41. Signing of Contract	26
42. Performance Security	

Section I. Instructions to Bidders

A. General

- 1. Scope of Bid
- 1.1 In connection with the Invitation for Bids, **specified in the Bid Data Sheet (BDS)**, the Purchaser, **as specified in the BDS**, issues these Bidding Documents for the supply of Goods and Related Services incidental thereto as specified in Section VII, Schedule of Requirements. The name, identification and number of lots (contracts) of this International Competitive Bidding (ICB) procurement are **specified in the BDS**.
- 1.2 Throughout these Bidding Documents:
 - (a) the term "in writing" means communicated in written form (e.g. by mail, e-mail, fax, telex) with proof of receipt;
 - (b) if the context so requires, "singular" means "plural" and vice versa; and
 - (c) "day" means calendar day.
- 2. Source of Funds 2.1
- specified in the BDS has applied for or received financing (hereinafter called "funds") from the International Bank for Reconstruction and Development or the International Development Association (hereinafter called "the Bank")in an amount specified in BDS, toward the project named in BDSThe Borrower intends to apply a portion of the funds to eligible payments under the contract for which these Bidding Documents are issued.
 - 2.2 Payment by the Bank will be made only at the request of the Borrower and upon approval by the Bank in accordance with the terms and conditions of the Loan (or other financing) Agreement. The Loan (or other financing) Agreement prohibits a withdrawal from the Loan (or other financing) account for the purpose of any payment to persons or entities, or for any import of goods, if such payment or import, to the knowledge of the Bank, is prohibited by decision of the United Nations Security Council taken under Chapter VII of the Charter of the United Nations. No party other than the Borrower shall derive any rights from the Loan (or other financing) Agreement or have any claim to the proceeds of the Loan (or other financing).
- 3. Corrupt and Fraudulent Practices
- 3.1 The Bank requires compliance with its policy in regard to corrupt and fraudulent practices as set forth in Section VI.

3.2 In further pursuance of this policy, Bidders shall permit and shall cause its agents (where declared or not), sub-contractors, sub-consultants, service providers or suppliers and to permit the Bank to inspect all accounts, records and other documents relating to the submission of the application, bid submission (in case prequalified), and contract performance (in the case of award), and to have them audited by auditors appointed by the Bank.

4. Eligible Bidders 4.1

- A Bidder may be a firm that is a private entity, a government-owned entity—subject to ITB 4.5—or any combination of such entities in the form of a joint venture (JV) under an existing agreement or with the intent to enter into such an agreement supported by a letter of intent. In the case of a joint venture, all members shall be jointly and severally liable for the execution of the Contract in accordance with the Contract terms. The JV shall nominate a Representative who shall have the authority to conduct all business for and on behalf of any and all the members of the JV during the bidding process and, in the event the JV is awarded the Contract, during contract execution. **Unlessspecifiedin the BDS**, there is no limit on the number of members in a JV.
- 4.2 A Bidder shall not have a conflict of interest. Any Bidder found to have a conflict of interest shall be disqualified. A Bidder may be considered to have a conflict of interest for the purpose of this bidding process, if the Bidder:
 - (a) directly or indirectly controls, is controlled by or is under common control with another Bidder; or
 - (b) receives or has received any direct or indirect subsidy from another Bidder; or
 - (c) has the same legal representative as another Bidder; or
 - (d) has a relationship with another Bidder, directly or through common third parties, that puts it in a position to influence the bid of another Bidder, or influence the decisions of the Purchaser regarding this bidding process; or
 - (e) participates in more than one bid in this bidding process. Participation by a Bidder in more than one Bid will result in the disqualification of all Bids in which such Bidder is involved. However, this does not limit the inclusion of the same subcontractor in more than one bid; or
 - (f) any of its affiliates participated as a consultant in the preparation of the design or technical specifications of the works that are the subject of the bid; or

- (g) any of its affiliates has been hired (or is proposed to be hired) by the Purchaser or Borrower for the Contract implementation; or
- (h) would be providing goods, works, or non-consulting services resulting from or directly related to consulting services for the preparation or implementation of the project specified in the BDS ITB 2.1 that it provided or were provided by any affiliate that directly or indirectly controls, is controlled by, or is under common control with that firm; or
- (i) has a close business or family relationship with a professional staff of the Borrower (or of the project implementing agency, or of a recipient of a part of the loan) who: (i) are directly or indirectly involved in the preparation of the bidding documents or specifications of the contract, and/or the bid evaluation process of such contract; or (ii) would be involved in the implementation or supervision of such contract unless the conflict stemming from such relationship has been resolved in a manner acceptable to the Bank throughout the procurement process and execution of the contract
- 4.3 ABiddermay have the nationality of any country, subject to the restrictions pursuant to ITB 4.7. ABiddershall be deemed to have the nationality of a country if the Bidder is constituted, incorporated or registered in and operates in conformity with the provisions of the laws of that country, as evidenced by its articles of incorporation (or equivalent documents of constitution or association) and its registration documents, as the case may be. This criterion also shall apply to the determination of the nationality of proposed subcontractors or sub-consultants for any part of the Contract including related Services.
- 4.4 ABidderthat has been sanctioned by the Bank in accordance with the above ITB 3.1, including in accordance with the Bank's Guidelines on Preventing and Combating Corruption in Projects Financed by IBRD Loans and IDA Credits and Grants ("Anti-Corruption Guidelines"), shall be ineligible to be prequalified for, bid for, or be awarded a Bank-financed contract or benefit from a Bank-financed contract, financially or otherwise, during such period of time as the Bank shall have determined. The list of debarred firms and individuals is available at the electronic address **specified in the BDS.**
- 4.5 Bidders that are Government-owned enterprises or institutions in the Purchaser's Country may participate only if they can establish that

they (i) are legally and financially autonomous (ii) operate under commercial law, and (iii) are not dependent agencies of the To be eligible, a government-owned enterprise or Purchaser. institution shall establish to the Bank's satisfaction, through all relevant documents, including its Charter and other information the Bank may request, that it: (i) is a legal entity separate from the government (ii) does not currently receive substantial subsidies or budget support; (iii) operates like any commercial enterprise, and, inter alia, is not obliged to pass on its surplus to the government, can acquire rights and liabilities, borrow funds and be liable for repayment of its debts, and can be declared bankrupt; and (iv) is not bidding for a contract to be awarded by the department or agency of the government which under their applicable laws or regulations is the reporting or supervisory authority of the enterprise or has the ability to exercise influence or control over the enterprise or institution.

- 4.6 ABiddershall not be under suspension from bidding by the Purchaser as the result of the operation of a Bid–Securing Declaration.
- 4.7 Firms and individuals may be ineligible if so indicated in Section V and (a) as a matter of law or official regulations, the Borrower's country prohibits commercial relations with that country, provided that the Bank is satisfied that such exclusion does not preclude effective competition for the supply of goods or the contracting of works or services required; or (b) by an act of compliance with a decision of the United Nations Security Council taken under Chapter VII of the Charter of the United Nations, the Borrower's country prohibits any import of goods or contracting of works or services from that country, or any payments to any country, person, or entity in that country.
- 4.8 A Bidder shall provide such evidence of eligibility satisfactory to the Purchaser, as the Purchaser shall reasonably request.
- 5. Eligible Goods and Related Services
- 5.1 All the Goods and Related Services to be supplied under the Contract and financed by the Bank may have their origin in any country in accordance with Section V, Eligible Countries.
- 5.2 For purposes of this Clause, the term "goods" includes commodities, raw material, machinery, equipment, and industrial plants; and "related services" includes services such as insurance, installation, training, and initial maintenance.
- 5.3 The term "origin" means the country where the goods have been mined, grown, cultivated, produced, manufactured or processed; or, through manufacture, processing, or assembly, another

commercially recognized article results that differs substantially in its basic characteristics from its components.

B. Contents of Bidding Document

6. Sections of Bidding Document

6.1 The Bidding Documents consist of Parts 1, 2, and 3, which include all the Sections indicated below, and should be read in conjunction with any Addenda issued in accordance with ITB 8.

PART 1 Bidding Procedures

- Section I. Instructions to Bidders (ITB)
- Section II. Bidding Data Sheet (BDS)
- Section III. Evaluation and Qualification Criteria
- Section IV. Bidding Forms
- Section V. Eligible Countries
- Section VI. Bank Policy-Corrupt and Fraudulent Practices

PART 2 Supply Requirements

• Section VII. Schedule of Requirements

PART 3 Contract

- Section VIII. General Conditions of Contract (GCC)
- Section IX. Special Conditions of Contract (SCC)
- SectionX. Contract Forms
- 6.2 The Invitation for Bids issued by the Purchaser is not part of the Bidding Document.
- 6.3 Unless obtained directly from the Purchaser, the Purchaser is not responsible for the completeness of the document, responses to requests for clarification, the Minutes of the pre-Bid meeting (if any), or Addenda to the Bidding Document in accordance with ITB 8. In case of any contradiction, documents obtained directly from the Purchaser shall prevail.
- 6.4 The Bidder is expected to examine all instructions, forms, terms, and specifications in the Bidding Documents and to furnish with its Bid all information or documentation as is required by the Bidding Documents.

7. Clarification of Bidding Documents

7.1 A Bidder requiring any clarification of the Bidding Document shall contact the Purchaser in writing at the Purchaser's address **specified in theBDS**. The Purchaser will respond in writing to any request for clarification, provided that such request is received prior to the deadline for submission of bidswithin a period **specified in the BDS**. The Purchaser shall forward copies of its response to all Bidders who have acquired the Bidding Documents in accordance with ITB 6.3, including a description of the inquiry but without identifying its source. If so **specified in the BDS**, the Purchaser shall also promptly publish its response at the web page **identified in the BDS**. Should the clarification result in changes to the essential elements of the Bidding Documents, the Purchaser shall amend the Bidding Documentsfollowing the procedure under ITB 8 and ITB 22.2.

8. Amendment of Bidding Document

- 8.1 At any time prior to the deadline for submission of bids, the Purchaser may amend the Bidding Documents by issuing addenda.
- 8.2 Any addendum issued shall be part of the Bidding Documents and shall be communicated in writing to all who have obtained the Bidding Documents from the Purchaser in accordance with ITB 6.3. The Purchaser shall also promptly publish the addendum on the Purchaser's web page in accordance with ITB 7.1.
- 8.3 To give prospective Bidders reasonable time in which to take an addendum into account in preparing their bids, the Purchaser may, at its discretion, extend the deadline for the submission of bids, pursuant to ITB 22.2.

C. Preparation of Bids

9. Cost of Bidding

9.1 The Bidder shall bear all costs associated with the preparation and submission of its bid, and the Purchaser shall not be responsible or liable for those costs, regardless of the conduct or outcome of the bidding process.

10. Language of Bid

0.1 The Bid, as well as all correspondence and documents relating to the bid exchanged by the Bidder and the Purchaser, shall be written in the language **specified in the BDS**. Supporting documents and printed literature that are part of the Bid may be in another language provided they are accompanied by an accurate translation of the relevant passages into the language **specified in theBDS**, in which case, for purposes of interpretation of the Bid, such translation shall govern.

11. Documents Comprising the Bid

- 11.1 The Bid shall comprise the following:
 - (a) Letter of Bid in accordance with ITB 12;
 - (b) completed schedules, in accordance with ITB 12 and 14
 - (c) Bid Security or Bid-Securing Declaration, in accordance with ITB 19.1;
 - (d) Alternative bids, if permissible, in accordance with ITB 13;
 - (e) written confirmation authorizing the signatory of the Bid to commit the Bidder, in accordance with ITB 20.2;
 - (f) documentary evidence in accordance with ITB 17 establishing the Bidder's qualifications to perform the contract if its bid is accepted;
 - (g) documentary evidence in accordance with ITB 17 establishing the Bidder's eligibility to bid;
 - (h) documentary evidence in accordance with ITB 16, that the Goods and Related Services to be supplied by the Bidder are of eligible origin;
 - (i) documentary evidence in accordance with ITB 16 and 30, that the Goods and Related Services conform to the Bidding Documents;
 - (j) any other document required in the BDS.
- 11.2 In addition to the requirements under ITB 11.1, bids submitted by a JV shall include a copy of the Joint Venture Agreement entered into by all members. Alternatively, a letter of intent to execute a Joint Venture Agreement in the event of a successful bid shall be signed by all members and submitted with the bid, together with a copy of the proposed Agreement.
- 11.3 The Bidder shall furnish in the Letter of Bid information on commissions and gratuities, if any, paid or to be paid to agents or any other party relating to this Bid.
- 12. Letter of Bid and Price Schedules
- 12.1. The Letter of Bid and Price Schedules shall be prepared using the relevant forms furnished in Section IV, Bidding Forms. The forms must be completed without any alterations to the text, and no substitutes shall be accepted except as provided under ITB 20.2. All blank spaces shall be filled in with the information requested.
- **13. Alternative Bids** 13.1. Unless otherwise **specified in theBDS**, alternative bids shall not be considered.

14. Bid Prices and Discounts

- 14.1 The prices and discounts quoted by the Bidder in the Letter of Bid and in the Price Schedules shall conform to the requirements specified below.
- 14.2 All lots (contracts) and items must be listed and priced separately in the Price Schedules.
- 14.3 The price to be quoted in the Letter of Bidin accordance with ITB 12.1 shall be the total price of the bid, excluding any discounts offered.
- 14.4 The Bidder shall quote any discounts and indicate the methodology for their application in the Letter of Bid, in accordance with ITB 12.1.
- 14.5 Prices quoted by the Bidder shall be fixed during the Bidder's performance of the Contract and not subject to variation on any account, **unless otherwise specified in the BDS**A bid submitted with an adjustable price quotation shall be treated as nonresponsive and shall be rejected, pursuant to ITB 29. However, if in accordance with the BDS, prices quoted by the Bidder shall be subject to adjustment during the performance of the Contract, a bid submitted with a fixed price quotation shall not be rejected, but the price adjustment shall be treated as zero.
- 14.6 If so specified in ITB 1.1, bids are being invited for individual lots (contracts) or for any combination of lots (packages). Unless otherwise **specified in the BDS**, prices quoted shall correspond to 100 % of the items specified for each lot and to 100% of the quantities specified for each item of a lot. Bidders wishing to offer discounts for the award of more than one Contract shall specify in their bid the price reductions applicable to each package, or alternatively, to individual Contracts within the package. Discounts shall be submitted in accordance with ITB 14.4 provided the bids for all lots (contracts) are opened at the same time.
- 14.7 The terms EXW, CIP, and other similar terms shall be governed by the rules prescribed in the current edition of Incoterms, published by The International Chamber of Commerce, as specified in theBDS.
- 14.8 Prices shall be quoted as specified in each Price Schedule included in Section IV, Bidding Forms. The dis-aggregation of price components is required solely for the purpose of facilitating the comparison of bids by the Purchaser. This shall not in any way limit the Purchaser's right to contract on any of the terms offered. In quoting prices, the Bidder shall be free to use transportation through carriers registered in any eligible country, in accordance

with Section V, Eligible Countries. Similarly, the Bidder may obtain insurance services from any eligible country in accordance with Section V, Eligible Countries. Prices shall be entered in the following manner:

- (a) For Goods manufactured in the Purchaser's Country:
 - (i) the price of the Goods quoted EXW (ex-works, exfactory, ex warehouse, ex showroom, or off-the-shelf, as applicable), including all customs duties and sales and other taxes already paid or payable on the components and raw material used in the manufacture or assembly of the Goods;
 - (ii) any Purchaser's Country sales tax and other taxes which will be payable on the Goods if the contract is awarded to the Bidder; and
 - (iii) the price for inland transportation, insurance, and other local services required to convey the Goods to their final destination (Project Site) **specified in theBDS.**
- (b) For Goods manufactured outside the Purchaser's Country, to be imported:
 - (i) the price of the Goods, quoted CIP named place of destination, in the Purchaser's Country, as **specified in theBDS**;
 - (ii) the price for inland transportation, insurance, and other local services required to convey the Goods from the named place of destination to their final destination (Project Site) **specified in theBDS**;
- (c) For Goods manufactured outside the Purchaser's Country, already imported:
 - (i) the price of the Goods, including the original import value of the Goods; plus any mark-up (or rebate); plus any other related local cost, and custom duties and other import taxes already paid or to be paid on the Goods already imported.
 - (ii) the custom duties and other import taxes already paid (need to be supported with documentary evidence) or to be paid on the Goods already imported;

- (iii) the price of the Goods, obtained as the difference between (i) and (ii) above;
- (iv) any Purchaser's Country sales and other taxes which will be payable on the Goods if the contract is awarded to the Bidder; and
- (v) the price for inland transportation, insurance, and other local services required to convey the Goods from the named place of destination to their final destination (Project Site) **specified in theBDS.**
- (d) for Related Services, other than inland transportation and other services required to convey the Goods to their final destination, whenever such Related Services are specified in the Schedule of Requirements:
 - (i) the price of each item comprising the Related Services (inclusive of any applicable taxes).

15. Currencies of Bid and Payment

- 15.1 The currency(ies) of the bid and the currency(ies) of payments shall be **as specified in the BDS**. The Bidder shall quote in the currency of the Purchaser's Country the portion of the bid price that corresponds to expenditures incurred in the currency of the Purchaser's country, unless otherwise **specified in the BDS**.
- 15.2 The Bidder may express the bid price in any currency. If the Bidder wishes to be paid in a combination of amounts in different currencies, it may quote its price accordingly but shall use no more than three foreign currencies in addition to the currency of the Purchaser's Country.
- 16. Documents
 Establishing the
 Eligibility and
 Conformity of
 the Goods and
 Related
 Services
- 6.1 To establish the eligibility of the Goods and Related Services in accordance with ITB 5, Bidders shall complete the country of origin declarations in the Price Schedule Forms, included in Section IV, Bidding Forms.
- 16.2 To establish the conformity of the Goods and Related Services to the Bidding Documents, the Bidder shall furnish as part of its Bid the documentary evidence that the Goods conform to the technical specifications and standards specified in Section VII, Schedule of Requirements.
- 16.3 The documentary evidence may be in the form of literature, drawings or data, and shall consist of a detailed item by item description of the essential technical and performance characteristics of the Goods and Related Services, demonstrating substantial responsiveness of the Goods and Related Services to the technical specification, and if applicable, a statement of

- deviations and exceptions to the provisions of the Section VII, Schedule of Requirements.
- 16.4 The Bidder shall also furnish a list giving full particulars, including available sources and current prices of spare parts, special tools, etc., necessary for the proper and continuing functioning of the Goods during the period **specified in theBDS** following commencement of the use of the goods by the Purchaser.
- 16.5 Standards for workmanship, process, material, and equipment, as well as references to brand names or catalogue numbers specified by the Purchaser in the Schedule of Requirements, are intended to be descriptive only and not restrictive. The Bidder may offer other standards of quality, brand names, and/or catalogue numbers, provided that it demonstrates, to the Purchaser's satisfaction, that the substitutions ensure substantial equivalence or are superior to those specified in the Section VII, Schedule of Requirements.
- 17. Documents
 Establishing the
 Eligibility and
 Qualifications
 of the Bidder
- 17.1 To establish Bidder's their eligibility in accordance with ITB 4, Bidders shall complete the Letter of Bid, included in Section IV, Bidding Forms.
- 17.2 The documentary evidence of the Bidder's qualifications to perform the contract if its bid is accepted shall establish to the Purchaser's satisfaction:
 - (a) that, if **required in theBDS**, a Bidder that does not manufacture or produce the Goods it offers to supply shall submit the Manufacturer's Authorization using the form included in Section IV, Bidding Forms to demonstrate that it has been duly authorized by the manufacturer or producer of the Goods to supply these Goods in the Purchaser's Country;
 - (b) that, if required in theBDS,in case of a Bidder not doing business within the Purchaser's Country, the Bidder is or will be (if awarded the contract) represented by an Agent in the country equipped and able to carry out the Supplier's maintenance, repair and spare parts-stocking obligations prescribed in the Conditions of Contract and/or Technical Specifications; and
 - (c) that the Bidder meets each of the qualification criterion specified in Section III, Evaluation and Qualification Criteria.
- 18. Period of Validity of Bids
- 18.1. Bids shall remain valid for the period **specified in theBDS** after the bid submission deadline date prescribed by the Purchaser in

- accordance with ITB22.1. A bid valid for a shorter period shall be rejected by the Purchaser as nonresponsive.
- 18.2. In exceptional circumstances, prior to the expiration of the bid validity period, the Purchaser may request bidders to extend the period of validity of their bids. The request and the responses shall be made in writing. If a Bid Security is requested in accordance with ITB Clause 19, it shall also be extended for a corresponding period. A Bidder may refuse the request without forfeiting its Bid Security. A Bidder granting the request shall not be required or permitted to modify its bid, except as provided in ITB 18.3.
- 18.3. If the award is delayed by a period exceeding fifty-six (56) days beyond the expiry of the initial bid validity, the Contract price shall be determined as follows:
 - (a) In the case of fixed price contracts, the Contract price shall be the bid price adjusted by the factor **specified in theBDS**.
 - (b) In the case of adjustable price contracts, no adjustment shall be made.
 - (c) In any case, bid evaluation shall be based on the bid price without taking into consideration the applicable correction from those indicated above.

19. Bid Security

- 19.1. The Bidder shall furnish as part of its bid, either a Bid-Securing Declaration or a bid security, as **specified in theBDS**, in original form and, in the case of a bid security. In the amount and currency **specified in the BDS**.
- 19.2. A Bid Securing Declaration shall use the form included in Section IV, Bidding Forms.
- 19.3. If a bid security is specified pursuant to ITB 19.1, the bid security shall be a demand guarantee in any of the following forms at the Bidder's option:
 - (a) an unconditional guarantee issued by a bank or financial institution (such as an insurance, bonding or surety company);
 - (b) an irrevocable letter of credit;
 - (c) a cashier's or certified check; or
 - (d) another security **specified in the BDS**,

from a reputable source from an eligible country. If the unconditional guarantee is issued by a financial institution located outside the Purchaser's Country, the issuing financial institution shall have a correspondent financial institution located in the Purchaser's Country to make it enforceable. In the case of a bank guarantee, the bid security shall be submitted either using the Bid Security Form included in Section IV, Bidding Forms, or in another substantially similar format approved by the Purchaser prior to bid submission. The bid security shall be valid for twenty-eight (28) days beyond the original validity period of the bid, or beyond any period of extension if requested under ITB 18.2.

- 19.4. If a Bid Security is specified pursuant to ITB 19.1, any bid not accompanied by a substantially responsive Bid Security shall be rejected by the Purchaser as non-responsive.
- 19.5. If a Bid Security is specified pursuant to ITB 19.1, the Bid Security of unsuccessful Bidders shall be returned as promptly as possible upon the successful Bidder's signing the contract and furnishing the Performance Security pursuant to ITB 42.
- 19.6. The Bid Security of the successful Bidder shall be returned as promptly as possible once the successful Bidder has signed the contract and furnished the required performance security.
- 19.7. The Bid Security may be forfeited or the Bid Securing Declaration executed:
 - (a) if a Bidder withdraws its bid during the period of bid validity specified by the Bidder on the Letter of Bid, or any extension thereto provided by the Bidder; or
 - (b) if the successful Bidder fails to:
 - (i) sign the Contract in accordance with ITB41; or
 - (ii) furnish a performance security in accordance with ITB 42.
- 19.8. The bid security or Bid- Securing Declaration of a JV must be in the name of the JV that submits the bid. If the JV has not been legally constituted into a legally enforceable JV at the time of bidding, the bid security or Bid-Securing Declaration shall be in the names of all future members as named in the letter of intent referred to in ITB 4.1 and ITB 11.2.
- 19.9. If a bid security is **not required in the BDS**, pursuant to ITB 19.1, and

- (a) if a Bidder withdraws its bid during the period of bid validity specified by the Bidder on the Letter of Bid, or
- (b) if the successful Bidder fails to: sign the Contract in accordance with ITB41; or furnish a performance security in accordance with ITB 42:

the Borrower may, **if provided for in the BDS**, declare the Bidder ineligible to be awarded a contract by the Purchaser for a period of time **as stated in the BDS**.

20. Format and Signing of Bid

- 20.1 The Bidder shall prepare one original of the documents comprising the bid as described in ITB 11 and clearly mark it "ORIGINAL." Alternative bids, if permitted in accordance with ITB 13, shall be clearly marked "ALTERNATIVE." In addition, the Bidder shall submit copies of the bid, in the number **specified in the BDS** and clearly mark them "COPY." In the event of any discrepancy between the original and the copies, the original shall prevail.
- 20.2 The original and all copies of the bid shall be typed or written in indelible ink and shall be signed by a person duly authorized to sign on behalf of the Bidder. This authorization shall consist of a written confirmation **as specified in the BDS** and shall be attached to the bid. The name and position held by each person signing the authorization must be typed or printed below the signature. All pages of the bid where entries or amendments have been made shall be signed or initialed by the person signing the bid.
- 20.3 In case the Bidder is a JV, the Bid shall be signed by an authorized representative of the JV on behalf of the JV, and so as to be legally binding on all the members as evidenced by a power of attorney signed by their legally authorized representatives.
- 20.4 Any inter-lineation, erasures, or overwriting shall be valid only if they are signed or initialed by the person signing the bid.

D. Submission and Opening of Bids

21. Sealing and Marking of Bids

- 21.1. The Bidder shall enclose the original and all copies of the bid, including alternative bids, if permitted in accordance with ITB 13, in separate sealed envelopes, duly marking the envelopes as "ORIGINAL", "ALTERNATIVE" and "COPY." These envelopes containing the original and the copies shall then be enclosed in one single envelope.
- 21.2. The inner and outer envelopes shall:
 - (a) bear the name and address of the Bidder;

- (b) be addressed to the Purchaser in accordance with ITB 24.1;
- (c) bear the specific identification of this bidding process indicated in ITB1.1; and
- (d) bear a warning not to open before the time and date for bid opening.
- 21.3. If all envelopes are not sealed and marked as required, the Purchaser will assume no responsibility for the misplacement or premature opening of the bid.
- 22. Deadline for Submission of Bids
- 22.1. Bids must be received by the Purchaser at the address and no later than the date and time **specifiedintheBDS**. When so**specified in the BDS**, bidders shall have the option of submitting their bids electronically. Bidders submitting bids electronically shall follow the electronic bid submission procedures **specified in the BDS**.
- 22.2. The Purchaser may, at its discretion, extend the deadline for the submission of bids by amending the Bidding Documents in accordance with ITB 8, in which case all rights and obligations of the Purchaser and Bidders previously subject to the deadline shall thereafter be subject to the deadline as extended.
- 23. Late Bids
- 23.1. The Purchaser shall not consider any bid that arrives after the deadline for submission of bids, in accordance with ITB 22. Any bid received by the Purchaser after the deadline for submission of bids shall be declared late, rejected, and returned unopened to the Bidder.
- 24. Withdrawal, Substitution, and Modification of Bids
- 24.1. A Bidder may withdraw, substitute, or modify its Bid after it has been submitted by sending a written notice, duly signed by an authorized representative, and shall include a copy of the authorization (the power of attorney) in accordance with ITB 20.2, (except that withdrawal notices do not require copies). The corresponding substitution or modification of the bid must accompany the respective written notice. All notices must be:
 - (a) prepared and submitted in accordance with ITB 20 and 21 (except that withdrawal notices do not require copies), and in addition, the respective envelopes shall be clearly marked "WITHDRAWAL," "SUBSTITUTION," or "MODIFICATION;" and
 - (b) received by the Purchaser prior to the deadline prescribed for submission of bids, in accordance with ITB 22.
- 24.2. Bids requested to be withdrawn in accordance with ITB 24.1 shall be returned unopened to the Bidders.

24.3. No bid may be withdrawn, substituted, or modified in the interval between the deadline for submission of bids and the expiration of the period of bid validity specified by the Bidder on the Letter of Bid or any extension thereof.

25. Bid Opening

- 25.1. Except as in the cases specified in ITB 23 and 24, the Purchaser shall publicly open and read out in accordance with ITB25.3 all bids received by the deadline at the date, time and placespecified in theBDSin the presence of Bidders'designated representatives and anyone who choose to attend. Any specific electronic bid opening procedures required if electronic bidding is permitted in accordance with ITB 22.1, shall be as specified in theBDS.
- 25.2. First, envelopes marked "WITHDRAWAL" shall be opened and read out and the envelope with the corresponding bid shall not be opened, but returned to the Bidder. If the withdrawal envelope does not contain a copy of the "power of attorney" confirming the signature as a person duly authorized to sign on behalf of the Bidder, the corresponding bid will be opened. No bid withdrawal shall be permitted unless the corresponding withdrawal notice contains a valid authorization to request the withdrawal and is read out at bid opening. Next, envelopes marked "SUBSTITUTION" shall be opened and read out and exchanged with the corresponding Bid being substituted, and the substituted Bid shall not be opened, but returned to the Bidder. No Bid substitution shall be permitted unless the corresponding substitution notice contains a valid authorization to request the substitution and is read out at bid opening. Envelopes marked "MODIFICATION" shall be opened and read out with the corresponding Bid. No Bid modification shall be permitted unless the corresponding modification notice contains a valid authorization to request the modification and is read out at Bid opening. Only bids that are opened and read out at Bid opening shall be considered further.
- 25.3. All other envelopes shall be opened one at a time, reading out: the name of the Bidder and whether there is a modification; the total Bid Prices, per lot (contract) if applicable, including any discounts and alternative bids; the presence or absence of a Bid Security, if required; and any other details as the Purchaser may consider appropriate. Only discounts and alternative bids read out at Bid opening shall be considered for evaluation. The Letter of Bid and the Price Schedules are to be initialed by representatives of the Purchaser attending bid opening in the manner **specified in theBDS.**ThePurchasershall neither discuss the merits of any bid nor reject any bid (except for late bids, in accordance with ITB 25.1).

25.4. The Purchaser shall prepare a record of the bid opening that shall include, as a minimum: the name of the Bidder and whether there is a withdrawal, substitution, or modification; the Bid Price, per lot (contract) if applicable, including any discounts, and alternative bids; and the presence or absence of a Bid Security, if one was required. The Bidders' representatives who are present shall be requested to sign the record. The omission of a Bidder's signature on the record shall not invalidate the contents and effect of the record. A copy of the record shall be distributed to all Bidders.

E. Evaluation and Comparison of Bids

26. Confidentiality

- 26.1 Information relating to the evaluation of bids andrecommendation of contract award, shall not be disclosed to bidders or any other persons not officially concerned with the bidding process until information on Contract Award is communication to all Bidders in accordance with ITB 40.
- 26.2 Any effort by a Bidder to influence the Purchaser in the evaluation or contract award decisions may result in the rejection of its Bid.
- 26.3 Notwithstanding ITB 26.2, from the time of bid opening to the time of Contract Award, if any Bidder wishes to contact the Purchaser on any matter related to the bidding process, it should do so in writing.

27. Clarification of Bids

- 27.1 To assist in the examination, evaluation, comparison of the bids, and qualification of the Bidders, the Purchaser may, at its discretion, ask any Bidder for a clarification of its Bid. Any clarification submitted by a Bidder in respect to its Bid and that is not in response to a request by the Purchaser shall not be considered. The Purchaser's request for clarification and the response shall be in writing. No change, including any voluntary increase or decrease, in the prices or substance of the Bid shall be sought, offered, or permitted, except to confirm the correction of arithmetic errors discovered by the Purchaser in the Evaluation of the bids, in accordance with ITB 31.
- 27.2 If a Bidder does not provide clarifications of its bid by the date and time set in the Purchaser's request for clarification, its bid may be rejected.

28. Deviations, Reservations, and Omissions

- 28.1 During the evaluation of bids, the following definitions apply:
 - (a) "Deviation" is a departure from the requirements specified in the Bidding Documents;
 - (b) "Reservation" is the setting of limiting conditions or withholding from complete acceptance of the requirements specified in the Bidding Documents; and
 - (c) "Omission" is the failure to submit part or all of the information or documentation required in the Bidding Documents

29. Determination of Responsiveness

- 29.1 The Purchaser's determination of a bid's responsiveness is to be based on the contents of the bid itself, as defined in ITB 11.
- 29.2 A substantially responsive Bid is one that meets the requirements of the Bidding Documents without material deviation, reservation, or omission. A material deviation, reservation, or omission is one that:
 - (a) if accepted, would
 - (i) affect in any substantial way the scope, quality, or performance of the Goods and Related Services specified in the Contract; or
 - (ii) limit in any substantial way, inconsistent with the Bidding Documents, the Purchaser's rights or the Bidder's obligations under the Contract; or
 - (b) if rectified, would unfairly affect the competitive position of other bidders presenting substantially responsive bids.
- 29.3 The Purchaser shall examine the technical aspects of the bid submitted in accordance with ITB 16 and ITB 17, in particular, to confirm that all requirements of Section VII, Schedule of Requirements have been met without any material deviation or reservation, or omission.
- 29.4 If a bid is not substantially responsive to the requirements of Bidding Documents, it shall be rejected by the Purchaser and may not subsequently be made responsive by correction of the material deviation, reservation, or omission.
- 30. Nonconformities, Errors and Omissions
- 30.1 Provided that a Bid is substantially responsive, the Purchaser may waive any nonconformities in the Bid.
- 30.2 Provided that a bid is substantially responsive, the Purchaser may request that the Bidder submit the necessary information or

documentation, within a reasonable period of time, to rectify nonmaterial nonconformities or omissions in the bid related to documentation requirements. Such omission shall not be related to any aspect of the price of the Bid. Failure of the Bidder to comply with the request may result in the rejection of its Bid.

30.3 Provided that a bid is substantially responsive, the Purchaser shall rectify quantifiable nonmaterial nonconformities related to the Bid Price. To this effect, the Bid Price shall be adjusted, for comparison purposes only, to reflect the price of a missing or non-conforming item or component.

31. Correction of Arithmetical Errors

- 31.1 Provided that the Bid is substantially responsive, the Purchaser shall correct arithmetical errors on the following basis:
 - (a) if there is a discrepancy between the unit price and the line item total that is obtained by multiplying the unit price by the quantity, the unit price shall prevail and the line item total shall be corrected, unless in the opinion of the Purchaser there is an obvious misplacement of the decimal point in the unit price, in which case the line item total as quoted shall govern and the unit price shall be corrected;
 - (b) if there is an error in a total corresponding to the addition or subtraction of subtotals, the subtotals shall prevail and the total shall be corrected; and
 - (c) if there is a discrepancy between words and figures, the amount in words shall prevail, unless the amount expressed in words is related to an arithmetic error, in which case the amount in figures shall prevail subject to (a) and (b) above.
- 31.2 Bidders shall be requested to accept correction of arithmetical errors. Failure to accept the correction in accordance with ITB 31.1, shall result in the rejection of the Bid.

32. Conversion to Single Currency

- 32.1 For evaluation and comparison purposes, the currency(ies) of the Bid shall be converted in a single currency as **specified in theBDS.**
- 33. Margin of Preference
- 33.1 **Unless otherwise specified in theBDS**, a margin of preference shall not apply.
- 34. Evaluation of Bids
- 34.1 The Purchaser shall use the criteria and methodologies listedinthis Clause. No other evaluation criteria or methodologies shall be permitted.
- 34.2 To evaluate a Bid, the Purchaser shall consider the following:

- (a) evaluation will be done for Items or Lots (contracts), as **specified in theBDS**; and the Bid Price as quoted in accordance with clause 14;
- (b) price adjustment for correction of arithmetic errors in accordance with ITB 31.1;
- (c) price adjustment due to discounts offered in accordance with ITB 14.3;
- (d) converting the amount resulting from applying (a) to (c) above, if relevant, to a single currency in accordance with ITB 32:
- (e) price adjustment due to quantifiable nonmaterial nonconformities in accordance with ITB 30.3;
- (f) the additional evaluation factors are specified in Section III, Evaluation and Qualification Criteria;
- 34.3 The estimated effect of the price adjustment provisions of the Conditions of Contract, applied over the period of execution of the Contract, shall not be taken into account in bid evaluation.
- 34.4 If these Bidding Documents allows Bidders to quote separate prices for different lots (contracts), the methodology to determine the lowest evaluated price of the lot (contract) combinations, including any discounts offered in the Letter of Bid Form, is specified in Section III, Evaluation and Qualification Criteria
- 34.5 The Purchaser's evaluation of a bid will exclude and not take into account:
 - (a) in the case of Goods manufactured in the Purchaser's Country, sales and other similar taxes, which will be payable on the goods if a contract is awarded to the Bidder;
 - (b) in the case of Goods manufactured outside the Purchaser's Country, already imported or to be imported, customs duties and other import taxes levied on the imported Good, sales and other similar taxes, which will be payable on the Goods if the contract is awarded to the Bidder;
 - (c) any allowance for price adjustment during the period of execution of the contract, if provided in the bid.
- 34.6 The Purchaser's evaluation of a bid may require the consideration of other factors, in addition to the Bid Price quoted in accordance with ITB 14. These factors may be related to the characteristics, performance, and terms and conditions of purchase of the Goods

and Related Services. The effect of the factors selected, if any, shall be expressed in monetary terms to facilitate comparison of bids, unless otherwise **specified in the BDS** from amongst those set out in Section III, Evaluation and Qualification Criteria. The criteria and methodologies to be used shall be as specified in ITB 34.2 (f).

35. Comparison of Bids

.1 The Purchaser shall compare the evaluated prices of all substantially responsive bids established in accordance with ITB 34.2to determine the lowestevaluatedbid. The comparison shall be on the basis of CIP (place of final destination) prices for imported goods and EXW prices, plus cost of inland transportation and insurance to place of destination, for goods manufactured within the Borrower's country, together with prices for any required installation, training, commissioning and other services. The evaluation of prices shall not take into accountcustom duties and other taxes levied on imported goods quoted CIP and sales and similar taxes levied in connection with the sale or delivery of goods.

36. Qualification of the Bidder

- 36.1 The Purchaser shall determine to its satisfaction whether the Bidder that is selected as having submitted the lowest evaluated and substantially responsive bid meets the qualifying criteria specified in Section III, Evaluation and Qualification Criteria.
- 36.2 The determination shall be based upon an examination of the documentary evidence of the Bidder's qualifications submitted by the Bidder, pursuant to ITB 17.
- 36.3 An affirmative determination shall be a prerequisite for award of the Contract to the Bidder. A negative determination shall result in disqualification of the bid, in which event the Purchaser shall proceed to the next lowest evaluated bid to make a similar determination of that Bidder's qualifications to perform satisfactorily.
- 37. Purchaser's
 Right to Accept
 Any Bid, and to
 Reject Any or
 All Bids
- 37.1 The Purchaser reserves the right to accept or reject any bid, and to annul the bidding process and reject all bids at any time prior to contract award, without thereby incurring any liability to Bidders. In case of annulment, all bids submitted and specifically, bid securities, shall be promptly returned to the Bidders.

F. Award of Contract

38. Award Criteria

38.1 Subject to ITB 37.1, the Purchaser shall award the Contract to the Bidder whose bid has been determined to be the lowest evaluated bid and is substantially responsive to the Bidding Documents,

provided further that the Bidder is determined to be qualified to perform the Contract satisfactorily.

39. Purchaser's Right to Vary Quantities at Time of Award

39.1 At the time the Contract is awarded, the Purchaser reserves the right to increase or decrease the quantity of Goods and Related Services originally specified in Section VII, Schedule of Requirements, provided this does not exceed the percentages specified in the BDS, and without any change in the unit prices or other terms and conditions of the bid and the Bidding Documents.

40. Notification of Award

- 40.1 Prior to the expiration of the period of bid validity, the Purchaser shall notify the successful Bidder, in writing, that its Bid has been accepted. The notification letter (hereinafter and in the Conditions of Contract and Contract Forms called the "Letter of Acceptance") shall specify the sum that the Purchaser will pay the Supplierin consideration of the supply of Goods (hereinafter and in the Conditions of Contract and Contract Forms called "the Contract Price"). At the same time, the Purchaser shall also notify all other Bidders of the results of the bidding and shall publish in *UNDB online* the results identifying the bid and lot (contract) numbers and the following information:
 - (i) name of each Bidder who submitted a Bid;
 - (ii) bid prices as read out at Bid Opening;
 - (iii) name and evaluated prices of each Bid that was evaluated;
 - (iv) name of bidders whose bids were rejected and the reasons for their rejection; and
 - (v) name of the successful Bidder, and the Price it offered, as well as the duration and summary scope of the contract awarded.
- 40.2 Until a formal Contract is prepared and executed, the notification of award shall constitute a binding Contract.
- 40.3 The Purchaser shall promptly respond in writing to any unsuccessful Bidder who, after notification of award in accordance with ITB 40.1, requests in writing the grounds on which its bid was not selected.

41. Signing of Contract

41.1 Promptly after notification, the Purchaser shall send the successful Bidder the Contract Agreement.

- 41.2 Within twenty-eight (28) days of receipt of the Contract Agreement, the successful Bidder shall sign, date, and return it to the Purchaser.
- 41.3 Notwithstanding ITB 41.2 above, in case signing of the Contract Agreement is prevented by any export restrictions attributable to the Purchaser, to the country of the Purchaser, or to the use of the products/goods, systems or services to be supplied, where such export restrictions arise from trade regulations from a country supplying those products/goods, systems or services, the Bidder shall not be bound by its bid, always provided however, that the Bidder can demonstrate to the satisfaction of the Purchaserand of the Bank that signing of the Contact Agreement has not been prevented by any lack of diligence on the part of the Bidder in completing any formalities, including applying for permits, authorizations and licenses necessary for the export of the products/goods, systems or services under the terms of the Contract.

42. Performance Security

- 42.1 Within twenty eight (28) days of the receipt of notification of award from the Purchaser, the successful Bidder, if required, shall furnish the Performance Security in accordance with the GCC, subject to ITB 34.5, using for that purpose the Performance Security Form included in Section X, Contract Forms, or another Form acceptable to the Purchaser. If the Performance Security furnished by the successful Bidder is in the form of a bond, it shall be issued by a bonding or insurance company that has been determined by the successful Bidder to be acceptable to the Purchaser. A foreign institution providing a bond shall have a correspondent financial institution located in the Purchaser's Country.
- 42.2 Failure of the successful Bidder to submit the above-mentioned Performance Security or sign the Contract shall constitute sufficient grounds for the annulment of the award and forfeiture of the Bid Security. In that event the Purchaser may award the Contract to the next lowest evaluated Bidder, whose bid is substantially responsive and is determined by the Purchaser to be qualified to perform the Contract satisfactorily.

Section II. Bid Data Sheet (BDS)

The following specific data for the goods to be procured shall complement, supplement, or amend the provisions in the Instructions to Bidders (ITB). Whenever there is a conflict, the provisions herein shall prevail over those in ITB.

ITB Clause Reference	A. General	
ITB 1.1	The reference number of the Invitation for Bids is: Framework Contract for Provision of Preventive and Corrective Maintances Services for Network Equipment at African Union Headquarters Procurement Number: AUC/MIS/NC/010	
ITB 1.1	The Purchaser is: The African Union Commission	
ITB 1.1	The name of the bid is:- Framework Contract for Provision of Preventive and Corrective Maintances Services for Network Equipment at African Union Headquarters Procurement Number: AUC/MIS/NC/010 The identification number of the ICB is: one	
ITB 2.1	The Borrower/Recipient is African Union Commission	
ITB 2.1	Loan or Financing Agreement amount: NA	
ITB 2.1	The name of the Project is: Framework Contract for Provision of Preventive and Corrective Maintances Services for Network Equipment at African Union Headquarters	

Maximum number of members in the JV shall be: Maximum 2
Bidders who form a joint venture; the Bids should be submitted in the name of the joint venture and bid submission forms should be completed and signed by authorized representatives of all members of the joint venture.
A joint venture agreement or a memorandum of understanding of the intent to form a joint venture agreement should be submitted along with the bid. Bid securities should also be submitted in the name of the joint venture'. Otherwise bidders shall be considered as non-responsive and shall be disqualified.
A list of debarred firms and individuals is available on the African Union Commission's external website: <u>NA</u>
B. Contents of Bidding Documents
For <u>Clarification of bid purposes</u> only, the Purchaser's address is:
Head Procurement, Travel & Stores Division African Union Commission
Roosevelt Street P.O Box 3243, Addis Ababa Ethiopia
Telephone: Tel: +251 (0) 11 551 7700 – Ext 4371
Electronic mail address: tender@africa-union.org
Requests for clarification should be received by the Employer no later than: 10days to the deadline of the bid document
Web page :http://www.au.int/
C. Preparation of Bids
The language of the bid is: English
All correspondence exchange shall be in English
The Bidder shall submit the following additional documents in its bid for
the Spare parts and supplied goods:
 i) Copies of business licenses and/certificate of incorporation showing legal status, date of registration and principal place of business. (For JV, each member must submit) ii) Manufacturer's Authorization for the goods

	 iii) Memorandum of Understanding (JV Agreement) where bidders participate as a Joint venture iv) Appropriate ISO Quality Certificate or Equivalent (All items shall be manufactured by a reputable manufacturer who is certified under the ISO 9000 series quality procedures or equivalent) v) Power of Attorney (Letter of Authorization to sign on behalf of the Bidder)
ITB 13.1	Alternative Bids shall not be considered.
ITB 14.5	The prices quoted by the Bidder shall not be subject to adjustment for Three years after the effectiveness of the contract. the contract effectiveness is the date of contract signature
ITB 14.6	Prices quoted for each item shall correspond to 100 percent of the quantities specified for this item.
ITB 14.7	The Incoterms edition is: 2010 Edition
ITB 14.8 (b) (i) and (c) (v)	Place of Destination: CIP- Africa Union Commission Warehouse Addis Ababa
ITB 14.8 (a) (iii);(b)(ii) and (c)(v)	"Final destination (Project Site)": Africa Union Commission Warehouse Addis Ababa
ITB 15.1	The prices shall be quoted by the bidder in: US Dollars
	The Bidder can quote in the currency of the Purchaser's Country or the country of the project area (Ethiopia) the portion of the bid price that corresponds to expenditures incurred in that currency.
ITB 16.4	Period of time the Goods are expected to be functioning (for the purpose of spare parts): Three years
ITB 17.2 (a)	Manufacturer's authorization is: Required for spare parts and goods listed in Section V Schedule of Requirements
ITB 17.2 (b)	After sales service is: Required
ITB 18.1	The bid validity period shall be 90 days from the date of bid opening
ITB 18.3 (a)	The bid price shall be adjusted by the following factor(s):Not Applicable

ITB 19.1	Bid Security in the form of Bank guarantee shall be required. Not Required
ITB 19.3 (d)	Other types of acceptable securities: None other than those specified under 19.3 (d)

ITB 19.9	Not Applicable
ITB 20.1	In addition to the original of the bid, the number of copies is: PDF copies through AU email address
ITB 20.2	The written confirmation of authorization to sign on behalf of the Bidder shall consist of: Power of Attorney (Letter of Authorization to sign on behalf of the Bidder)
	D. Submission and Opening of Bids
ITB 22.1	For bid submission purposes only, the Purchaser's address is: Head Procurement, Travel & Stores Division African Union Commission Roosevelt Street P.O Box 3243, Addis Ababa Ethiopia Telephone: Tel: +251 (0) 11 551 7700 – Ext 4371 The deadline for bid submission is: Date December 3, 2021 Time: 3:00pm Addis Ababa time Bidders Shall have the option of submitting their bids electronically.
ITB 25.1	The bid opening shall take place at: Head Procurement, Travel & Stores Division African Union Commission Roosevelt Street P.O Box 3243, Addis Ababa Ethiopia Telephone: Tel: +251 (0) 11 551 7700 – Ext 4371
	Date December 3, 2021 Time: 3:30pm Addis Ababa time Bidders Shall have the option of submitting their bids electronically. 1) Bids must be received, no later than: December 3, 2021on or before
	 3:00PM Addis Ababa time. Bidders Shall have the option of submitting their bids electronically Electronic proposals shall be permitted Maximum size of the attachment should not be above 10MB. The bidders shall submit their technical and financial bids electronically as per the following details.

• The PDF copy of the technical and financial proposals in separate Zipped files shall be submitted by EM (Electronic e-mail). The Zipped files of the technical and Financial Proposal should be separately encrypted, or password protected. The Email shall not be encrypted but only the Technical and Financial Proposals shall be encrypted or password protected. The procedure is: The bidders will receive the confirmation email from the Borrower once the Proposal is received by e-mail.

- (i) Password or encryption key should be broken into both the technical and financial proposal zipped files and send by EM to: tender@africa-union.org
- a) <u>Time of sending of password or encryption key for the technical and financial proposals:</u> The passwords or "encryption key" for technical proposals will be sent at least four hours before bid submission deadline.

The subject of the email address should indicate the full title of the assignment and procurement reference number.

- a) The separate Zipped files of the technical and financial proposals should be sent to the following email addresses: tender@africa-union.org bidders should ensure documents are not corrupt or affected by any computer virus that may possibly deny an access to the files. The Client shall not be responsible for such corrupt files which may deny access during the proposal opening process
- 2) bid must be returned to:

Attention: Head Procurement, Travel and Stores Division

Street Address: African Union Commission, Roosevelt Street

Floor/ Room number: 3rd Floor, Building C

City: Addis Ababa

ZIP/Postal Code: P.O Box 3243

Country: Ethiopia

ITB 25.3

The Letter of Bid and Price Schedules shall be initialed by all representatives of the Purchaser conducting Bid opening.

E. Evaluation and Comparison of Bids

Section II Bid Data Sheet 35

ITB 32.1	The currency that shall be used for bid evaluation and comparison purposes to convert all bid prices expressed in various currencies into a single currency is: United States Dollar (USD) The source of exchange rate shall be: UN Operational Rates of Exchangehttp://treasury.un.org/operationalrates/OperationalRates.aspx The date for the exchange rate shall be: Bid opening date
ITB 33.1	A margin of domestic preference shall not apply.

ITB 34.2(a)	Evaluation will be done by lot by lot bases.
ITB 34.6	The adjustments shall be determined using the following criteria, from amongst those set out in Section III, Evaluation and Qualification Criteria: (a) Deviation in Delivery schedule: NA (b) Deviation in payment schedule: NA
	F. Award of Contract
ITB 39.1	The maximum percentage by which quantities may be increased is: 20% The maximum percentage by which quantities may be decreased is: 20%

Section III. Evaluation and Qualification Criteria

Contents

1. Margin of Preference (ITB 33)	
2. Evaluation(ITB 34)	
3. Qualification(ITB 36)	Error! Bookmark not defined

1. Margin of Preference (ITB 33)

Margin of preference is not applicable.

2. Evaluation (ITB 34)

2.1. Evaluation Criteria (ITB 34.6)

The Purchaser's evaluation of a bid may take into account, in addition to the Bid Price quoted in accordance with ITB Clause 14.8, one or more of the following factors as specified in ITB34.2(f) and in BDS referring to ITB34.6, using the following criteria and methodologies.

(a) Delivery schedule. (as per Incoterms specified in the BDS)Not Applicable

The Goods specified in the List of Goods are required to be delivered within the acceptable time range (after the earliest and before the final date, both dates inclusive) specified in Section VII, Schedule of Requirements. No credit will be given to deliveries before the earliest date, and bids offering delivery after the final date shall be treated as nonresponsive. Within this acceptable period, an adjustment, as specified in BDS 34.6, will be added, for evaluation purposes only, to the bid price of bids offering deliveries later than the "Earliest Delivery Date" specified in Section VII, Schedule of Requirements.

(b) Deviation in payment schedule. Not Applicable

(i) Bidders shall state their bid price for the payment schedule outlined in the SCC. Bids shall be evaluated on the basis of this base price. Bidders are, however, permitted to state an alternative payment schedule and indicate the reduction in bid price they wish to offer for such alternative payment schedule. The Purchaser may consider the alternative payment schedule and the reduced bid price offered by the Bidder selected on the basis of the base price for the payment schedule outlined in the SCC.

2.2 Evaluation Criteria for:-

A. Supply of Goods and spare parts

All Goods and spare parts supplied to the **preventive and corrective maintenance shall be** evaluated based on the technical specification of the Goods and spare parts indicated in Technical Specifications below. The technical specification of the service provider that not meet the minimum requirement indicated in this bidding document shall be rejected and not considered for financial evaluation. However, for the professional service

1. Evaluation criteria

BACKGROUND

The African Union, established as a unique Pan African continental body, is charged with spearheading Africa's rapid integration and sustainable development by promoting unity, solidarity, cohesion and cooperation among the peoples of Africa and African States as well as developing a new partnership worldwide. It's headquarter is located in Addis Ababa, capital city of Ethiopia.

African Union is Using a number of Information Technology equipment that include: Firewalls, Routers, Switches for LAN/WAN, Wireless Controllers, wiring cabinets and other network devices that require the services of maintenance providers to service on routine basis (Preventive Maintenance) also repair faults (Collective Maintenance) at a minimum downtime.

OBJECTIVE

The Objective is to contract an experienced ICT service provider (Firm) to provide Preventive/Corrective Maintenance for all Network equipment and to respond to the demand of network expansion.

CONTRACTOR'S RESPONSIBILITY

Contractor shall:

- a) Provide the services set forth in the TOR i.e. chooses the most suitable processes, methods and equipment to perform its services under this contract, at competitive costs.
- b) Undertake to perform the services with the highest standards of professional, ethical competence and integrity.

- c) Be responsible for any damages done to equipment as a result of the service provider's negligence.
- d) Notify the Management Information System (MIS) Directorate in writing within a maximum of 2 days incase it's unable to respect a contractual stipulation indicating the reasons.

SCOPE

The preventive/corrective/network expansion will include but not be limited to the following:

- Blow dust out of wiring cabinet; network devices inside wiring cabinets, rack fans, UPS, other network devices
- Conduct regular check and test of the state of network equipment
- Avail technicians on call and in physical (when required) at all times and respond to requests
- provide network expansion works up on a request initiated by MIS. The work should follow the best network installation standards.
- Repair damaged racks, network devices and UPS
- Perform inventory of all network devices on a quarterly basis

Note: Regular Preventive Maintenance shall be performed on quarterly basis (i.e. within the 1st week of the month at the start of each quarter) and shall cover Physical check-up; External Cleaning; accompanied by a preventive Maintenance Report.

EQUIPMENT SPARE PARTS

- a) Spare parts of the same brand, model, features and functionalities shall be made available and operational within (24) hours from the time the problem is reported by the MIS for the equipment undergoing repair. Repair shall not exceed two (2) weeks, beyond which, the spares provided by the Contractor shall be forfeited in favor of the AU as permanent replacement.
- b) Defective units/parts shall be replaced with the same or alternatively with a better quality and specifications. Operating systems/licenses shall be reinstalled/reconfigured and made operational within four (24) hours from the time the problem is reported by the MIS at no additional cost to the MIS
- c) All replaced equipment/units/parts diagnosed to be unserviceable shall be returned to the MIS for proper disposal.
- d) The contractor shall provide information on product alerts, notices, and latest product versions as well as any updates/upgrades available.

DELIVERABLES

- •Properly functioning and efficient network devices.
- •Good working condition of network systems in AUC premises.
- •A quick service for network expansion requests

REQUIRED COMPANY QUALIFICATIONS

- •Legally registered organization, Business Company with requisite experience and background-10%
- •Minimum 5 years of experience in providing IT support services (software and hardware, networking services, UPS)-20%
- •Experience in providing IT support services for multi-national organizations, intergovernment organizations, business companies, and previous working experience with the African Union (AU) is an advantage;-30%
- •Excellent skills in the planning and execution of preventive and remedial/corrective maintenance-20%
- •Expertise in Local Area Network (LAN) operations-10%
- •Experience in hardware maintenance of IT equipment;-10%

REQUIRED PERSONNEL QUALIFICATION

- •University degree or diploma in Information Technology, Computer Sciences, Engineering or any other related fields -20%
- •Minimum of two years working experience as IT support staff -30%
- •Hands-on experience in trouble-shooting, networking, hardware, software maintenance and UPS -20%
- •Previous working experience in or with AU or other international organization is an asset 20%
- •Good command of English, both written and spoken -5%
- •Able to work under challenging circumstances with minimum supervision-5%

TIME-FRAME AND LOCATION

- •The preventive maintenance provided by the Contractor shall be on quarterly basis and oncall basis for the network expansion and corrective maintenance
- •Total duration of the contract is 3-year; renewable for another 3 years upon satisfactory performance and availability of funding.
- •The Service Site shall be at AU premises and the residents of elected officials

Section IV. Bidding Forms

Table of Forms

Letter of Bid	. 43
Bidder Information Form	. 46
Bidder's JV Members Information Form	. 47
Price Schedule: Goods Manufactured Outside the Purchaser's Country, to be Imported	. 49
Price Schedule: Goods Manufactured Outside the Purchaser's Country, already imported*	50
Price Schedule: Goods Manufactured in the Purchaser's Country Error! Bookmark in defined.	not
Price and Completion Schedule - Related Services	. 51
Form of Bid Security	. 52
Form of Bid Security (Bid Bond)	. 54
Form of Bid-Securing Declaration	. 55
Manufacturer's Authorization	56

Letter of Bid

The Bidder must prepare the Letter of Bid on stationery with its letterhead clearly showing the Bidder's complete name and address.

Note: All italicized text is for use in preparing these form and shall be deleted from the final products.

Date: [insert date (as day, month and year) of Bid Submission]

ICB No.: <u>[insert number of bidding process]</u>
Invitation for Bid No.: [insert identification]

Alternative No.: [insert identification No if this is a Bid for an alternative]

To: [insert complete name of Purchaser]

- (a) We have examined and have no reservations to the Bidding Documents, including Addenda issued in accordance with Instructions to Bidders (ITB 8)___;
- (b) We meet the eligibility requirements and have no conflict of interest in accordance with ITB 4;
- (c) We havenot been suspended nor declared ineligible by the Purchaser based on execution of a Bid Securing Declaration in the Purchaser's country in accordance with ITB 4.6
- (d) We offer to supplyin conformity with the Bidding Documents and in accordance with the Delivery Schedules specified in the Schedule of Requirements the following Goods: [insert a brief description of the Goods and Related Services];
- (e) The total price of our Bid, excluding any discounts offered in item (f) below is:

In case of only one lot, total price of the Bid [insert the total price of the bid in words and figures, indicating the various amounts and the respective currencies];

In case of multiple lots, total price of each lot [insert the total price of each lot in words and figures, indicating the various amounts and the respective currencies]:

In case of multiple lots, total price of all lots (sum of all lots) [insert the total price of all lots in words and figures, indicating the various amounts and the respective currencies];

- (f) The discounts offered and the methodology for their application are:
 - (i) The discounts offered are: [Specify in detail each discount offered.]
 - (ii) The <u>exact method of calculations to determine the net price after application of discounts is shown below: [Specify in detail the method that shall be used to apply the discounts];</u>

- (g) Our bid shall be valid for a period of [specify the number of calendar days] days from the date fixed for the bid submission deadline in accordance with the Bidding Documents, and it shall remain binding upon us and may be accepted at any time before the expiration of that period;
- (h) If our bid is accepted, we commit to obtain a performance security in accordance with the Bidding Documents;
- (i) Weare not participating, as a Bidder or as a subcontractor, in more than one bid in this bidding process in accordance with ITB 4.2(e), other than alternative bids submitted in accordance with ITB 13:
- (j) We, including any of our subcontractors or suppliers for any part of the contract, have not been declared ineligible by the commission, under the Purchaser's country laws or official regulations or by an act of compliance with a decision of the United Nations Security Council;
- (k) We are not a government owned entity/ We are a government owned entity but meet the requirements of ITB 4.5;¹
- (l) We have paid, or will pay the following commissions, gratuities, or fees with respect to the bidding process or execution of the Contract: [insert complete name of each Recipient, its full address, the reason for which each commission or gratuity was paid and the amount and currency of each such commission or gratuity]

Name of Recipient	Address	Reason	Amount

(If none has been paid or is to be paid, indicate "none.")

- (m) We understand that this bid, together with your written acceptance thereof included in your notification of award, shall constitute a binding contract between us, until a formal contract is prepared and executed; and
- (n) We understand that you are not bound to accept the lowest evaluated bid or any other bid that you may receive.
- (o) We hereby certify that we have taken steps to ensure that no person acting for us or on our behalf will engage in any type of fraud and corruption

Name of the Bidder* [insert complete name of person signing the Bid]

¹Bidder to use as appropriate

Name of the person duly authorized to sign the Bid on behalf of the Bidder** [insert complete name of person duly authorized to sign the Bid]

Title of the person signing the Bid [insert complete title of the person signing the Bid]

Signature of the person named above <u>[insert signature of person whose name and capacity are shown above]</u>

Date signed _[insert date of signing] day of [insert month], [insert year]
*: In the case of the Bid submitted by joint venture specify the name of the Joint Venture as Bidder

**: Person signing the Bid shall have the power of attorney given by the Bidder to be attached with the Bid Schedules.

Bidder Information Form

[The Bidder shall fill in this Form in accordance with the instructions indicated below. No alterations to its format shall be permitted and no substitutions shall be accepted.]

Date: [insert date (as day, month and year) of Bid Submission]

ICB No.: [insert number of bidding process]

Alternative No.: [insert identification No if this is a Bid for an alternative]
Page of pages
1. Bidder's Name [insert Bidder's legal name]
2. In case of JV, legal name of each member: [insert legal name of each member in JV]
3. Bidder's actual or intended country of registration: [insert actual or intended country of registration]
4. Bidder's year of registration: [insert Bidder's year of registration]
5. Bidder's Address in country of registration: [insert Bidder's legal address in country of registration]
6. Bidder's Authorized Representative Information
Name: [insert Authorized Representative's name]
Address: [insert Authorized Representative's Address]
Telephone/Fax numbers: [insert Authorized Representative's telephone/fax numbers]
Email Address: [insert Authorized Representative's email address]
7. Attached are copies of original documents of [check the box(es) of the attached original documents]
Articles of Incorporation (or equivalent documents of constitution or association), and/or documents of registration of the legal entity named above, in accordance with ITB 4.3.
☐ In case of JV, letter of intent to form JV or JV agreement, in accordance with ITB 4.1.
☐ In case of Government-owned enterprise or institution, in accordance with ITB 4.5 documents establishing:
 Legal and financial autonomy Operation under commercial law Establishing that the Bidder is not dependent agency of the Purchaser
2. Included are the organizational chart, a list of Board of Directors, and the beneficial ownership.

Bidder's JV Members Information Form

[The Bidder shall fill in this Form in accordance with the instructions indicated below. The following table shall be filled in for the Bidder and for each member of a Joint Venture]]. Date: [insert date (as day, month and year) of Bid Submission] ICB No.: [insert number of bidding process]
Alternative No.: [insert identification No if this is a Bid for an alternative]
Page of pages
1. Bidder's Name: [insert Bidder's legal name]
2. Bidder's JV Member's name: [insert JV's Member legal name]
3. Bidder's JV Member's country of registration: [insert JV's Member country of registration]
4. Bidder's JV Member's year of registration: [insert JV's Member year of registration]
5. Bidder's JV Member's legal address in country of registration: [insert JV's Member legal address in country of registration]
6. Bidder's JV Member's authorized representative information
Name: [insert name of JV's Member authorized representative]
Address: [insert address of JV's Member authorized representative]
Telephone/Fax numbers: [insert telephone/fax numbers of JV's Member authorized representative]
Email Address: [insert email address of JV's Member authorized representative]
7. Attached are copies of original documents of <i>[check the box(es) of the attached original documents]</i>
Articles of Incorporation (or equivalent documents of constitution or association), and/orregistration documents of thelegal entity named above, in accordance with ITB 4.3.
☐ In case of a Government-owned enterprise or institution, documents establishing legal and financial autonomy, operation in accordance with commercial law, and absence of dependent status, in accordance with ITB 4.5.
2. Included are the organizational chart, a list of Board of Directors, and the beneficial ownership.

Price Schedule Forms

[The Bidder shall fill in these Price Schedule Forms in accordance with the instructions indicated. The list of line items in column 1 of the **Price Schedules** shall coincide with the List of Goods and Related Services specified by the Purchaser in the Schedule of Requirements.]

Section IV Bidding Forms 49

Price Schedule: Goods Manufactured Outside the Purchaser's Country, to be Imported

1	2	3	4		C bids, goods to	•	Date: ICB No: Alternative No: Page N° of		
Line Item N°	Description of Goods	Country of Origin	Delivery Date as defined by Incoterms	Quantity and physical unit	Unit price CIP[insert place of destination] in accordance with ITB 14.8(b)(i)	CIP Price per line item (Col. 5x6)	Price per line item for inland transportation and other services required in the Purchaser's country to convey the Goods to their final destination specified in BDS	Total Price per Line item (Col. 7+8)	
[insert number of the item]	[insert name of good]	[insert country of origin of the Good]	[insert quoted Delivery Date]	[insert number of units to be supplied and name of the physical unit]	[insert unit price CIP per unit]	[insert total CIP price per line item]	[insert the corresponding price per line item]	[insert total price of the line item]	
<u> </u>	1	1	ı		1	<u> </u>	Total Price		

Name of Bidder [insert complete name of Bidder] Signature of Bidder [signature of person signing the Bid] Date [Insert Date]

Section IV Bidding Forms

Price Schedule: Goods Manufactured Outside the Purchaser's Country, already imported*

Group C bids, Goods already imported) Currencies in accordance with ITB 15 Date:											
1	2	3	4	5	6	7	8	9	10	11	12
Line Item N°	Description of Goods	Country of Origin	Delivery Date as defined by Incoterms	Quantity and physical unit	Unit price including Custom Duties and Import Taxes paid, in accordance with ITB 14.8(c)(i)	Custom Duties and Import Taxes paid per unit in accordance with ITB 14.8(c)(ii), [to be supported by documents]	Unit Price net of custom duties and import taxes, in accordance with ITB 148 (c) (iii) (Col. 6 minus Col.7)	Price per line item net of Custom Duties and Import Taxes paid, in accordance with ITB 14.8(c)(i) (Col. 5×8)	Price per line item for inland transportation and other services required in the Purchaser's country to convey the goods to their final destination, as specified in BDS in accordance with ITB 14.8 (c)(v)	Sales and other taxes paid or payable per item if Contract is awarded (in accordance with ITB 14.8(c)(iv)	Total Price per line item (Col. 9+10)
[insert number of the item]	[insert name of Goods]	[insert country of origin of the Good]	[insert quoted Delivery Date]	[insert number of units to be supplied and name of the physical unit]	[insert unit price per unit]	[insert custom duties and taxes paid per unit]	[insert unit price net of custom duties and import taxes]	[insert price per line item net of custom duties and import taxes]	[insert price per line item for inland transportation and other services required in the Purchaser's country]	[insert sales and other taxes payable per item if Contract is awarded]	[insert total price per line item]
										Total Bid Price	

Name of Bidder [insert complete name of Bidder] Signature of Bidder [signature of person signing the Bid] Date [insert date]

^{* [}For previously imported Goods, the quoted price shall be distinguishable from the original import value of these Goods declared to customs and shall include any rebate or mark-up of the local agent or representative and all local costs except import duties and taxes, which have been and/or have to be paid by the Purchaser. For clarity the bidders are asked to quote the price including import duties, and additionally to provide the import duties and the price net of import duties which is the difference of those values.]

Section IV Bidding Forms 51

Price and Completion Schedule - Related Services

Date:								
1	2	3	4	5	6	7		
Service N°	Description of Services (excludes inland transportation and other services required in the Purchaser's country to convey the goods to their final destination)	Country of Origin	Delivery Date at place of Final destination	Quantity and physical unit	Unit price	Total Price per Service (Col. 5*6 or estimate)		
[insert number of the Service]	[insert name of Services]	[insert country of origin of the Services]	[insert delivery date at place of final destination per Service]	[insert number of units to be supplied and name of the physical unit]	[insert unit price per item]	[insert total price per item]		
				Total Bid Price				

Name of Bidder [insert complete name of Bidder] Signature of Bidder [signature of person signing the Bid] Date [insert date]

Form of Bid Security

(BankGuarantee)

The bank shall fill in this Rank Guarantee Form in accordance with the instructions

_	cated.]
[Gud	arantor letterhead or SWIFT identifier code]
Ben	eficiary: [Purchaser to insert its name and address]
IFB	No.: [Purchaser to insert reference number for the Invitation for Bids]
Alte	rnative No.: [Insert identification No if this is a Bid for an alternative]
Date	e:[Insert date of issue]
BID	GUARANTEE No.:[Insert guarantee reference number]
Gua	rantor: [Insert name and address of place of issue, unless indicated in the letterhead]
venta the r subn	have been informed that [insert name of the Bidder, which in the case of a joint ure shall be the name of the joint venture (whether legally constituted or prospective) or names of all members thereof] (hereinafter called "the Applicant") has submitted or will nit to the Beneficiary its bid (hereinafter called "the Bid") for the execution of under Invitation for Bids No ("the IFB").
	hermore, we understand that, according to the Beneficiary's conditions, bids must be orted by a bid guarantee.
Bene (Bene	he request of the Applicant, we, as Guarantor, hereby irrevocably undertake to pay the efficiary any sum or sums not exceeding in total an amount of
(a)	has withdrawn its Bid during the period of bid validity set forth in the Applicant's Letter of Bid ("the Bid Validity Period"), or any extension thereto provided by the Applicant; or
(b)	having been notified of the acceptance of its Bid by the Beneficiary during the Bid Validity Period or any extension thereto provided by the Applicant, (i) has failed to execute the contract agreement, or (ii) has failed to furnish the performance security, in accordance with the Instructions to Bidders ("ITB") of the Beneficiary's bidding document.

This guarantee will expire: (a) if the Applicant is the successful bidder, upon our receipt of copies of the contract agreement signed by the Applicant and the performance security issued to the Beneficiary in relation to such contract agreement; or (b) if the Applicant is not the successful bidder, upon the earlier of (i) our receipt of a copy of the Beneficiary's notification to the Applicant of the results of the bidding process; or (ii)twenty-eight days after the end of theBid Validity Period.

Consequently, any demand for payment under this guarantee must be received by us at the office indicated above on or before that date.

This guarantee is subject to the Uniform Rules for Demand Guarantees (URDG) 2	2010
Revision, ICC Publication No. 758.	

[Signature(s)]

Note: All italicized text is for use in preparing this form and shall be deleted from the final product.

Form of Bid Security (Bid Bond)

	Surety shall fill in this Bid Bond Ford D NO	m in accordance with the instructions indicated.]
legal Purch of Pu Bond said l	title, and address of surety], author haser], as Surety (hereinafter called ' urchaser] as Obligee (hereinafter c] ² [amount in words], for the paymen	cipal (hereinafter called "the Principal"), and [name, rized to transact business in [name of country of 'the Surety"), are held and firmly bound unto [name alled "the Purchaser") in the sum of [amount of nt of which sum, well and truly to be made, we, the , our successors and assigns, jointly and severally,
	<u>-</u>	r will submit a written Bid to the Purchaser dated the of [name of Contract] (hereinafter called the "Bid").
NOW Princ		ON OF THIS OBLIGATION is such that if the
(a)	<u> </u>	eriod of bid validity set forth in the Principal's Letter, or any extension thereto provided by the Principal;
(b)	BidValidity Period or any extension execute the contract agreement; or	ceptance of its Bid by the Purchaser during the ion thereto provided by the Principal; (i) failed to r (ii) has failed to furnish the Performance Security, ons to Bidders ("ITB") of the Purchaser's bidding
receip	ot of the Purchaser's first written demand, provided that in its demand the	y pay to the Purchaser up to the above amount upon mand, without the Purchaser having to substantiate ne Purchaser shall state that the demand arises from specifying which event(s) has occurred.
inclu	, , ,	tion will remain in full force and effect up to and f expiration of the Bid ValidityPeriodset forth in the thereto provided by the Principal.
	timony whereof, the Principal and their respective names this day of	ne Surety have caused these presents to be executed20
	ipal: orate Seal (where appropriate)	Surety:
	ature) ted name and title)	(Signature) (Printed name and title)

The amount of the Bond shall be denominated in the currency of the Purchaser's country or the equivalent amount in a freely convertible currency.

Form of Bid-Securing Declaration (Not Applicable)

[The Bidder shall fill in this Form in accordance with the instructions indicated.]

Date: [date (as day, month and year)]
Bid No.: [number of bidding process]
Alternative No.: [insert identification No if this is a Bid for an alternative]

To: [complete name of Purchaser]

We, the undersigned, declare that:

We understand that, according to your conditions, bids must be supported by a Bid-Securing Declaration.

We accept that we will automatically be suspended from being eligible for bidding in any contract with the Purchaser for the period of time of [number of months or years] starting on [date], if we are in breach of our obligation(s) under the bid conditions, because we:

- (a) have withdrawn our Bid during the period of bid validity specified in the Letter of Bid; or
- (b) having been notified of the acceptance of our Bid by the Purchaser during the period of bid validity, (i) fail or refuse to execute the Contract; or (ii) fail or refuse to furnish the Performance Security, if required, in accordance with the ITB.

We understand this Bid Securing Declaration shall expire if we are not the successful Bidder, upon the earlier of (i) our receipt of your notification to us of the name of the successful Bidder; or (ii) twenty-eight days after the expiration of our Bid.

Name of the Bidder*		
Name of the person duly authorized to sig	gn the Bid on behalf of the Bidder*	:*
Title of the person signing the Bid		
Signature of the person named above		
Date signed	day of	,

^{*:} In the case of the Bid submitted by joint venture specify the name of the Joint Venture as Bidder

^{**:} Person signing the Bid shall have the power of attorney given by the Bidder attached to the Bid [Note: In case of a Joint Venture, the Bid-Securing Declaration must be in the name of all members to the Joint Venture that submits the bid.]

Manufacturer's Authorization

[The Bidder shall require the Manufacturer to fill in this Form in accordance with the instructions indicated. Thisletter of authorization should be on the letterhead of the Manufacturer and should be signed by a person with the proper authority to sign documents that are binding on the Manufacturer. The Bidder shall include it in its bid, if so indicated in the **BDS**.]

Date: [insert date (as day, month and year) of Bid Submission]

ICB No.: [insert number of bidding process]

Alternative No.: [insert identification No if this is a Bid for an alternative]

To: [insert complete name of Purchaser]

WHEREAS

We [insert complete name of Manufacturer], who are official manufacturers of [insert type of goods manufactured], having factories at [insert full address of Manufacturer's factories], do hereby authorize [insert complete name of Bidder] to submit a bid the purpose of which is to provide the following Goods, manufactured by us [insert name and or brief description of the Goods], and to subsequently negotiate and sign the Contract.

We hereby extend our full guarantee and warranty in accordance with Clause 28 of the General Conditions of Contract, with respect to the Goods offered by the above firm.

Signed: [insert s	ignature(s) of authorized repr	esentative(s) of the Manufacturer]
Name: [insert co	omplete name(s) of authorized	representative(s) of the Manufacturer]
Title: [insert title	?J	
Dated on	day of	,[insert date of signing]

Section V. Eligible Countries

Eligibility for the Provision of Goods, Works and Non Consulting Services in Bank-Financed Procurement

In reference to ITB 4.7 and 5.1, for the information of the Bidders, at the present time firms, goods and services from the following countries are excluded from this bidding process:

Under ITB 4.7(a) and 5.1: **NONE** Under ITB 4.7(b) and 5.1: **NONE**

Section VI. Bank Policy - Corrupt and Fraudulent Practices

Guidelines for Procurement of Goods, Works, and Non-Consulting Services.

"Fraud and Corruption:

- 1.16 It is the Bank's policy to require that Borrowers (including beneficiaries of Bank loans), bidders, suppliers, contractors and their agents (whether declared or not), subcontractors, sub-consultants, service providers or suppliers, and any personnel thereof, observe the highest standard of ethics during the procurement and execution of Bankfinanced contracts.³ In pursuance of this policy, the Bank:
 - (a) Defines, for the purposes of this provision, the terms set forth below as follows:
 - (i) "Corrupt practice" is the offering, giving, receiving, or soliciting, directly or indirectly, of anything of value to influence improperly the actions of another party;⁴;
 - (ii) "fraudulent practice" is any act or omission, including a misrepresentation, that knowingly or recklessly misleads, or attempts to mislead, a party to obtain a financial or other benefit or to avoid an obligation;⁵
 - (iii) "Collusive practice" is an arrangement between two or more parties designed to achieve an improper purpose, including to influence improperly the actions of another party;⁶
 - (iv) "Coercive practice" is impairing or harming, or threatening to impair or harm, directly or indirectly, any party or the property of the party to influence improperly the actions of a party;⁷
 - (v) "Obstructive practice" is:
 - (aa) deliberately destroying, falsifying, altering, or concealing of evidence material to the investigation or making false statements to investigators in

In this context, any action to influence the procurement process or contract execution for undue advantage is improper.

⁴ For the purpose of this sub-paragraph, "another party" refers to a public official acting in relation to the procurement process or contract execution. In this context, "public official" includes World Bank staff and employees of other organizations taking or reviewing procurement decisions.

For the purpose of this sub-paragraph, "party" refers to a public official; the terms "benefit" and "obligation" relate to the procurement process or contract execution; and the "act or omission" is intended to influence the procurement process or contract execution.

⁶ For the purpose of this sub-paragraph, "parties" refers to participants in the procurement process (including public officials) attempting either themselves, or through another person or entity not participating in the procurement or selection process, to simulate competition or to establish bid prices at artificial, non-competitive levels, or are privy to each other's bid prices or other conditions.

For the purpose of this sub-paragraph, "party" refers to a participant in the procurement process or contract execution.

order to materially impede a Bank investigation into allegations of a corrupt, fraudulent, coercive or collusive practice; and/or threatening, harassing or intimidating any party to prevent it from disclosing its knowledge of matters relevant to the investigation or from pursuing the investigation, or

- (bb) acts intended to materially impede the exercise of the Bank's inspection and audit rights provided for under paragraph 1.16(e) below.
- (b) will reject a proposal for award if it determines that the bidder recommended for award, or any of its personnel, or its agents, or its sub-consultants, sub-contractors, service providers, suppliers and/or their employees, has, directly or indirectly, engaged in corrupt, fraudulent, collusive, coercive, or obstructive practices in competing for the contract in question;
- (c) will declare misprocurement and cancel the portion of the loan allocated to a contract if it determines at any time that representatives of the Borrower or of a recipient of any part of the proceeds of the loan engaged in corrupt, fraudulent, collusive, coercive, or obstructive practices during the procurement or the implementation of the contract in question, without the Borrower having taken timely and appropriate action satisfactory to the Bank to address such practices when they occur, including by failing to inform the Bank in a timely manner at the time they knew of the practices;
- (d) will sanction a firm or individual, at any time, in accordance with the prevailing Bank's sanctions procedures, including by publicly declaring such firm or individual ineligible, either indefinitely or for a stated period of time: (i) to be awarded a Bank-financed contract; and (ii) to be a nominated,
- (e) will require that a clause be included in bidding documents and in contracts financed by a Bank loan, requiring bidders, suppliers and contractors, and their subcontractors, agents, personnel, consultants, service providers, or suppliers, to permit the Bank to inspect all accounts, records, and other documents relating to the submission of bids and contract performance, and to have them audited by auditors appointed by the Bank."

A firm or individual may be declared ineligible to be awarded a Bank financed contract upon: (i) completion of the Bank's sanctions proceedings as per its sanctions procedures, including, inter alia, cross-debarment as agreed with other International Financial Institutions, including Multilateral Development Banks, and through the application the World Bank Group corporate administrative procurement sanctions procedures for fraud and corruption; and (ii) as a result of temporary suspension or early temporary suspension in connection with an ongoing sanctions proceeding. See footnote 14 and paragraph 8 of Appendix 1 of these Guidelines.

A nominated sub-contractor, consultant, manufacturer or supplier, or service provider (different names are used depending on the particular bidding document) is one which has either been: (i) included by the bidder in its pre-qualification application or bid because it brings specific and critical experience and know-how that allow the bidder to meet the qualification requirements for the particular bid; or (ii) appointed by the Borrower.

PART 2 – Supply Requirements

Section VII.

Schedule of Requirements

Contents

1.	List of Goods and Delivery Schedule
2.	List of Related Services and Technical Specifications
3	Inspections and Tests

List of Goods and Delivery Schedule

Goods Bill of quantities

Item description	Unit of	Unit price (all charges
	measurement	include)
A. Products		
UTP Cable		
Cat 6 UTP cable	Mtr	
Cat 7 UTP cable	Mtr	
Cable brush	Pcs	
Optical Fiber Cable and Connectors	1	
Fiber cable, 8 Core, multi-mode OM3	Mtr	
Fiber cable, 8 Core, multi-mode OM4	Mtr	
Fiber cable, 8 Core, multi-mode OM5	Mtr	
Fiber cable, 12 Core, multi-mode OM3	Mtr	
Fiber cable, 12 Core, multi-mode OM4	Mtr	
Fiber cable, 12 Core, multi-mode OM5	Mtr	
Fiber cable, 24 Core, multi-mode OM3	Mtr	
Fiber cable, 24 Core, multi-mode OM4	Mtr	
Fiber cable, 24 Core, multi-mode OM5	Mtr	
Fiber cable, 12 Core, Single Mode OS1	Mtr	
Fiber cable, 12 Core, Single Mode OS2	Mtr	
Fiber cable, 24 Core, Single Mode OS1	Mtr	
Fiber cable, 24 Core, Single Mode OS2	Mtr	
Media converter Gigabit (OF - UTP)	Pcs	
Media converter Megabit (OF – UTP)	Pcs	
SFP connector 1G (LR)	Pcs	
SFP connector 10G (LR)	Pcs	
SFP Connector 40G (LR)	Pcs	
SFP connector 1G (SR)	Pcs	
SFP connector 10G (SR)	Pcs	
SFP Connector 40G (SR)	Pcs	

Patch Panel		
Patch Panel 24 ports (Cat 6)	Pcs	
Patch Panel 24 ports (Cat 7)	Pcs	
Patch Panel 48 ports (Cat 6)	Pcs	
Patch Panel 48 ports (Cat 7)	Pcs	
PVC Conduit		
Small size (16 x 40)	Mtr	
Small size (25 x 40)	Mtr	
Medium size (40 x 40)	Mtr	
Large size (60 x 40)	Mtr	
Flexible Small size (16 x 40)	Mtr	
Flexible Small size (25 x 40)	Mtr	
Flexible Medium size (40 x 40)	Mtr	
Flexible Large size (60 x 40)	Mtr	
Device Rack		
6 U	Pcs	
9 U	Pcs	
12 U	Pcs	
15 U	Pcs	
18 U	Pcs	
22 U	Pcs	
42 U	Pcs	
Manufactured UTP Patch cord		
1mtr (Cat 6)	Pcs	
1mtr (Cat 7)	Pcs	
3 mtr (Cat 6)	Pcs	
3 mtr (Cat 7)	Pcs	
5 mtr (Cat 6)	Pcs	
5 mtr (Cat 7)	Pcs	
25 mtr (Cat 6)	Pcs	
25 mtr (Cat 7)	Pcs	
Manufactured Optical Patch cord irr	espective of term	ination type ST,SC and LC
0.5 mtr OM4 40/100Gb 50/125	Pcs	
Multimode		
1 mtr OM4 40/100Gb 50/125	Pcs	
Multimode		
3 mtr OM4 40/100Gb 50/125	Pcs	
Multimode		

5 mtr OM4 40/100Gb 50/125 Multimode	Pcs	
0.5 mtr APC Duplex OS2 Single Mode	Pcs	
1mts APC Duplex OS2 Single Mode	Pcs	
3 mts APC Duplex OS2 Single Mode	Pcs	
5 mts APC Duplex OS2 Single Mode	Pcs	
Wall network outlet full kit		
Single outlet full kit	Pcs	
Double outlet full kit	Pcs	
UPS		
1.5 KVA	Pcs	
3 KVA	Pcs	
5 KVA	Pcs	
6 KVA	Pcs	
UPS Batteries for 1.5 KVA – 6 KVA UPS	Pcs	
12V UPS Battery	Pcs	
UPS controller card	Pcs	
UPS Full Controller board for 1.5 KVA – 6	Pcs	
KVA UPS		
D. Camilana		
B. Services		
LAN Extension and installation		
LAN Extension and installation	Mtr	
LAN Extension and installation UTP Node termination and labeling for	Mtr	
UTP Node termination and labeling for both side (Patch panel and Node)	Mtr Mtr	
LAN Extension and installation UTP Node termination and labeling for both side (Patch panel and Node) Fiber cable installation per Mtr		
LAN Extension and installation UTP Node termination and labeling for both side (Patch panel and Node) Fiber cable installation per Mtr Fiber Splicing per Core (both side)	Mtr Core (Pc)	
LAN Extension and installation UTP Node termination and labeling for both side (Patch panel and Node) Fiber cable installation per Mtr Fiber Splicing per Core (both side) UTP patch panel physical Installation	Mtr Core (Pc) pcs	
LAN Extension and installation UTP Node termination and labeling for both side (Patch panel and Node) Fiber cable installation per Mtr Fiber Splicing per Core (both side)	Mtr Core (Pc)	
UTP Node termination and labeling for both side (Patch panel and Node) Fiber cable installation per Mtr Fiber Splicing per Core (both side) UTP patch panel physical Installation Fiber patch Panel physical installation and labeling	Mtr Core (Pc) pcs pcs	
UTP Node termination and labeling for both side (Patch panel and Node) Fiber cable installation per Mtr Fiber Splicing per Core (both side) UTP patch panel physical Installation Fiber patch Panel physical installation	Mtr Core (Pc) pcs	
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UTP Node termination and labeling for both side (Patch panel and Node) Fiber cable installation per Mtr Fiber Splicing per Core (both side) UTP patch panel physical Installation Fiber patch Panel physical installation and labeling Rack Cabinet physical Installation (6-	Mtr Core (Pc) pcs pcs pcs	
LAN Extension and installation UTP Node termination and labeling for both side (Patch panel and Node) Fiber cable installation per Mtr Fiber Splicing per Core (both side) UTP patch panel physical Installation Fiber patch Panel physical installation and labeling Rack Cabinet physical Installation (6-42U)	Mtr Core (Pc) pcs pcs pcs	
UTP Node termination and labeling for both side (Patch panel and Node) Fiber cable installation per Mtr Fiber Splicing per Core (both side) UTP patch panel physical Installation Fiber patch Panel physical installation and labeling Rack Cabinet physical Installation (6-42U) Preventive maintenance (Dust blower and	Mtr Core (Pc) pcs pcs pcs check-up)	
UTP Node termination and labeling for both side (Patch panel and Node) Fiber cable installation per Mtr Fiber Splicing per Core (both side) UTP patch panel physical Installation Fiber patch Panel physical installation and labeling Rack Cabinet physical Installation (6-42U) Preventive maintenance (Dust blower and	Mtr Core (Pc) pcs pcs pcs check-up)	
LAN Extension and installation UTP Node termination and labeling for both side (Patch panel and Node) Fiber cable installation per Mtr Fiber Splicing per Core (both side) UTP patch panel physical Installation Fiber patch Panel physical installation and labeling Rack Cabinet physical Installation (6-42U) Preventive maintenance (Dust blower and 24 port Switch	Mtr Core (Pc) pcs pcs pcs Pcs	
UTP Node termination and labeling for both side (Patch panel and Node) Fiber cable installation per Mtr Fiber Splicing per Core (both side) UTP patch panel physical Installation Fiber patch Panel physical installation and labeling Rack Cabinet physical Installation (6-42U) Preventive maintenance (Dust blower and 24 port Switch	Mtr Core (Pc) pcs pcs pcs Pcs Pcs Pcs	
UTP Node termination and labeling for both side (Patch panel and Node) Fiber cable installation per Mtr Fiber Splicing per Core (both side) UTP patch panel physical Installation Fiber patch Panel physical installation and labeling Rack Cabinet physical Installation (6-42U) Preventive maintenance (Dust blower and 24 port Switch 48 port switch 24 Port Patch panel, including labeling	Mtr Core (Pc) pcs pcs pcs Pcs Pcs Pcs	
LAN Extension and installation UTP Node termination and labeling for both side (Patch panel and Node) Fiber cable installation per Mtr Fiber Splicing per Core (both side) UTP patch panel physical Installation Fiber patch Panel physical installation and labeling Rack Cabinet physical Installation (6-42U) Preventive maintenance (Dust blower and 24 port Switch	Mtr Core (Pc) pcs pcs pcs Pcs Pcs Pcs Pcs	
LAN Extension and installation UTP Node termination and labeling for both side (Patch panel and Node) Fiber cable installation per Mtr Fiber Splicing per Core (both side) UTP patch panel physical Installation Fiber patch Panel physical installation and labeling Rack Cabinet physical Installation (6-42U) Preventive maintenance (Dust blower and 24 port Switch 48 port switch 48 Port Patch panel, including labeling	Mtr Core (Pc) pcs pcs pcs Pcs Pcs Pcs Pcs Pcs P	

5 KVA UPS	Pcs
6 KVA UPS	Pcs
Datacenter cleaning	Square Mtr.
Rack maintenance	Pcs Pcs
Nack maintenance	1 03
Corrective Maintenance (total loss)	
Cisco Switches 9200 series 24 Port POE +	Pcs
Cisco Switches 9200 series 24 Port Data	Pcs
Only	
Cisco Switches 9200 series 48 Port POE +	Pcs
Cisco Switches 9200 series 48 Port Data	Pcs
Only	
Cisco Switches 9300 series 24 Port POE +	Pcs
Cisco Switches 9300 series 24 Port Data	Pcs
Only	
Cisco Switches 9300 series 24 Port POE +	Pcs
Cisco Switches 9300 series 48 Port Data	Pcs
Only	
Cisco Switches 9500 series 16 Port POE +	Pcs
Cisco Switches 9500 series 16 Port Data	Pcs
Only	
Cisco Switches 9500 series 24 Port POE +	Pcs
Cisco Switches 9500 series 24 Port Data	Pcs
Only	
Ruckus SmartZone 100 SZ124	Pcs
Ruckus SmartZone 100 SZ104	Pcs
Ruckus R850 Indoor Access Point with	Pcs
accessories and license	
Ruckus R720 Indoor Access Point with	Pcs
accessories, license	
Ruckus T750 Outdoor Access Point with	Pcs
accessories and license	
Ruckus T710 Outdoor Access Point with	Pcs
accessories, license	
Cisco Wireless Controller 5500 Series	Pcs
with 150 AP license	
Cisco Catalyst 9800-L Wireless Controller	Pcs
with 150 AP licenses	
Cisco AIR-CAP3502E-E-k9 Access Point	Pcs
Cisco AIR-CAP3602E-E-k9 Access Point	Pcs

Cisco FirePower 2110 Series with	Pcs	
AMP,IDS.URL filtering license for 3 years		
Cisco ASA5508-X Threat Defense with	Pcs	
AMP,IDS.URL filtering license for 3 years		
Cisco Firepower FPR – 1120 with	Pcs	
AMP,IDS.URL filtering license for 3 years		
Cable pathways and LAN points	Pcs	

Delivery Schedule

- a) The services provided by the Contractor shall be on quarterly for preventive/corrective maintenanceand on-call basis for the network expansion.
- b) Total duration of the frame work agreement is for 3 years. With high probability of renewable for another 3 years upon satisfactory performance and availability of funding.
- c) The Service Site shall be at AU premises (Addis-Ababa Headquarters).

PART 3

Contract

70Section VIII. General Conditions of Contract

Section VIII. General Conditions of Contract

Table of Clauses

1.	Definitions	71
2.	Contract Documents	72
3.	Fraud and Corruption	72
4.	Interpretation	72
5.	Language	73
6.	Joint Venture, Consortium or Association	74
7.	Eligibility	74
8.	Notices	74
9.	Governing Law	74
10.	Settlement of Disputes	75
11.	Inspections and Audit by the Bank	75
12.	Scope of Supply	76
13.	Delivery and Documents	76
14.	Supplier's Responsibilities	76
15.	Contract Price	76
16.	Terms of Payment	76
17.	Taxes and Duties	77
18.	Performance Security	77
19.	Copyright	77
20.	Confidential Information	78
21.	Subcontracting	78
22.	Specifications and Standards	79
23.	Packing and Documents	79
24.	Insurance	80
25.	Transportation and Incidental Services	80
26.	Inspections and Tests	80
27.	Liquidated Damages	82
28.	Warranty	82

1. Definitions

- 1.1 The following words and expressions shall have the meanings hereby assigned to them:
 - (a) "Bank" means the World Bank and refers to the International Bank for Reconstruction and Development (IBRD) or the International Development Association (IDA).
 - (b) "Contract" means the Contract Agreement entered into between the Purchaser and the Supplier, together with the Contract Documents referred to therein, including all attachments, appendices, and all documents incorporated by reference therein.
 - (c) "Contract Documents" means the documents listed in the Contract Agreement, including any amendments thereto.
 - (d) "Contract Price" means the price payable to the Supplier as specified in the Contract Agreement, subject to such additions and adjustments thereto or deductions therefrom, as may be made pursuant to the Contract.
 - (e) "Day" means calendar day.
 - (f) "Completion" means the fulfillment of the Related Services by the Supplier in accordance with the terms and conditions set forth in the Contract.
 - (g) "GCC" means the General Conditions of Contract.
 - (h) "Goods" means all of the commodities, raw material, machinery and equipment, and/or other materials that the Supplier is required to supply to the Purchaser under the Contract.
 - (i) "Purchaser's Country" is the country specified in the Special Conditions of Contract (SCC).
 - (j) "Purchaser" means the entity purchasing the Goods and Related Services, as specified in the **SCC**.
 - (k) "Related Services" means the services incidental to the supply of the goods, such as insurance, installation,

- training and initial maintenance and other such obligations of the Supplier under the Contract.
- (l) "SCC" means the Special Conditions of Contract.
- (m) "Subcontractor" means any person, private or government entity, or a combination of the above, to whom any part of the Goods to be supplied or execution of any part of the Related Services is subcontracted by the Supplier.
- (n) "Supplier" means the person, private or government entity, or a combination of the above, whose bid to perform the Contract has been accepted by the Purchaser and is named as such in the Contract Agreement.
- (o) "The Project Site," where applicable, means the place named in the **SCC.**

2. Contract Documents

- 2.1 Subject to the order of precedence set forth in the Contract Agreement, all documents forming the Contract (and all parts thereof) are intended to be correlative, complementary, and mutually explanatory. The Contract Agreement shall be read as a whole.
- 3. Corrupt and Fraudulent Practices
- 3.1 The Bank requires compliance with its policy in regard to corrupt and fraudulent practices as set forth in Appendix to the GCC.
- 3.2 The Purchaser requires the Supplier to disclose any commissions or fees that may have been paid or are to be paid to agents or any other party with respect to the bidding process or execution of the Contract. The information disclosed must include at least the name and address of the agent or other party, the amount and currency, and the purpose of the commission, gratuity or fee.

4. Interpretation

- 4.1 If the context so requires it, singular means plural and vice versa.
- 4.2 Incoterms
 - (a) Unless inconsistent with any provision of the Contract, the meaning of any trade term and the rights and obligations of parties thereunder shall be as prescribed by Incoterms.
 - (b) The terms EXW, CIP, FCA, CFR and other similar terms, when used, shall be governed by the rules prescribed in the current edition of Incoterms specified in the SCC and published by the International Chamber of Commerce in Paris, France.

4.3 Entire Agreement

The Contract constitutes the entire agreement between the Purchaser and the Supplier and supersedes all communications, negotiations and agreements (whether written or oral) of the parties with respect thereto made prior to the date of Contract.

4.4 Amendment

No amendment or other variation of the Contract shall be valid unless it is in writing, is dated, expressly refers to the Contract, and is signed by a duly authorized representative of each party thereto.

4.5 Nonwaiver

- (a) Subject to GCC Sub-Clause 4.5(b) below, no relaxation, forbearance, delay, or indulgence by either party in enforcing any of the terms and conditions of the Contract or the granting of time by either party to the other shall prejudice, affect, or restrict the rights of that party under the Contract, neither shall any waiver by either party of any breach of Contract operate as waiver of any subsequent or continuing breach of Contract.
- (b) Any waiver of a party's rights, powers, or remedies under the Contract must be in writing, dated, and signed by an authorized representative of the party granting such waiver, and must specify the right and the extent to which it is being waived.

4.6 Severability

If any provision or condition of the Contract is prohibited or rendered invalid or unenforceable, such prohibition, invalidity or unenforceability shall not affect the validity or enforceability of any other provisions and conditions of the Contract.

5. Language

5.1 The Contract as well as all correspondence and documents relating to the Contract exchanged by the Supplier and the Purchaser, shall be written in the language specified in the SCC. Supporting documents and printed literature that are part of the Contract may be in another language provided they are accompanied by an accurate translation of the relevant passages in the language specified, in which case, for purposes of interpretation of the Contract, this translation shall govern.

5.2 The Supplier shall bear all costs of translation to the governing language and all risks of the accuracy of such translation, for documents provided by the Supplier.

6. Joint Venture, Consortium or Association

6.1 If the Supplier is a joint venture, consortium, or association, all of the parties shall be jointly and severally liable to the Purchaser for the fulfillment of the provisions of the Contract and shall designate one party to act as a leader with authority to bind the joint venture, consortium, or association. The composition or the constitution of the joint venture, consortium, or association shall not be altered without the prior consent of the Purchaser.

7. Eligibility

- 7.1 The Supplier and its Subcontractors shall have the nationality of an eligible country. A Supplier or Subcontractor shall be deemed to have the nationality of a country if it is a citizen or constituted, incorporated, or registered, and operates in conformity with the provisions of the laws of that country.
- 7.2 All Goods and Related Services to be supplied under the Contract and financed by the Bank shall have their origin in Eligible Countries. For the purpose of this Clause, origin means the country where the goods have been grown, mined, cultivated, produced, manufactured, or processed; or through manufacture, processing, or assembly, another commercially recognized article results that differs substantially in its basic characteristics from its components.

8. Notices

- 8.1 Any notice given by one party to the other pursuant to the Contract shall be in writing to the address specified in the **SCC**. The term "in writing" means communicated in written form with proof of receipt.
- 8.2 A notice shall be effective when delivered or on the notice's effective date, whichever is later.

9. Governing Law

- 9.1 The Contract shall be governed by and interpreted in accordance with the laws of the Purchaser's Country, unless otherwise specified in the **SCC**.
- 9.2 Throughout the execution of the Contract, the Contractor shall comply with the import of goods and services prohibitions in the Purchaser's country when
 - (a) as a matter of law or official regulations, the Borrower's country prohibits commercial relations with that country; or
- 9.2 (b) by an act of compliance with a decision of the United Nations Security Council taken under Chapter VII of the Charter of the United Nations, the Borrower's Country prohibits any import of

goods from that country or any payments to any country, person, or entity in that country.

10 Settlement of Disputes

- 10.1 The Purchaser and the Supplier shall make every effort to resolve amicably by direct informal negotiation any disagreement or dispute arising between them under or in connection with the Contract.
- 10.2 If, after twenty-eight (28) days, the parties have failed to resolve their dispute or difference by such mutual consultation, then either the Purchaser or the Supplier may give notice to the other party of its intention to commence arbitration, as hereinafter provided, as to the matter in dispute, and no arbitration in respect of this matter may be commenced unless such notice is given. Any dispute or difference in respect of which a notice of intention to commence arbitration has been given in accordance with this Clause shall be finally settled by arbitration. Arbitration may be commenced prior to or after delivery of the Goods under the Contract. Arbitration proceedings shall be conducted in accordance with the rules of procedure **specified** in the SCC.
- 10.3 Notwithstanding any reference to arbitration herein,
 - (a) the parties shall continue to perform their respective obligations under the Contract unless they otherwise agree; and
 - (b) the Purchaser shall pay the Supplier any monies due the Supplier.

11. Inspections and Audit by the Bank

- 11.1 The Supplier shall keep, and shall make all reasonable efforts to cause its Subcontractors to keep, accurate and systematic accounts and records in respect of the Goods in such form and details as will clearly identify relevant time changes and costs.
- 11.2 The Supplier shall permit, and shall cause its Subcontractorsto permit, the Bank and/or persons appointed by the Bank to inspect the Supplier's offices and all accounts and records relating to the performance of the Contract and the submission of the bid, and to have such accounts and records audited by auditors appointed by the Bank if requested by the Bank. The Supplier's and its Subcontractors and consultants' attention is drawn to Clause 3 [Fraud and Corruption], which provides, inter alia, that acts intended to materially impede the exercise of the Bank's inspection and audit rights provided for under this Sub-Clause 11.1 constitute a prohibited practice subject to contract termination (as well as to

a determination of ineligibility pursuant to the Bank's prevailing sanctions procedures)

- 12. Scope of Supply
- 12.1 The Goods and Related Services to be supplied shall be as specified in the Schedule of Requirements.
- 13. Delivery and Documents
- 13.1 Subject to GCC Sub-Clause 33.1, the Delivery of the Goods and Completion of the Related Services shall be in accordance with the Delivery and Completion Schedule specified in the Schedule of Requirements. The details of shipping and other documents to be furnished by the Supplier are specified in the SCC.
- 14. Supplier's Responsibilities
- 14.1 The Supplier shall supply all the Goods and Related Services included in the Scope of Supply in accordance with GCC Clause 12, and the Delivery and Completion Schedule, as per GCC Clause 13.
- 15 Contract Price
- 15.1 Prices charged by the Supplier for the Goods supplied and the Related Services performed under the Contract shall not vary from the prices quoted by the Supplier in its bid, with the exception of any price adjustments authorized in the SCC.
- 16. Terms of Payment
- 16.1 The Contract Price, including any Advance Payments, if applicable, shall be paid as specified in the **SCC**.
- 16.2 The Supplier's request for payment shall be made to the Purchaser in writing, accompanied by invoices describing, as appropriate, the Goods delivered and Related Services performed, and by the documents submitted pursuant to GCC Clause 13 and upon fulfillment of all other obligations stipulated in the Contract.
- 16.3 Payments shall be made promptly by the Purchaser, but in no case later than sixty (60) days after submission of an invoice or request for payment by the Supplier, and after the Purchaser has accepted it.
- 16.4 The currencies in which payments shall be made to the Supplier under this Contract shall be those in which the bid price is expressed.
- 16.5 In the event that the Purchaser fails to pay the Supplier any payment by its due date or within the period set forth in the SCC, the Purchaser shall pay to the Supplier interest on the amount of such delayed payment at the rate shown in the SCC, for the

period of delay until payment has been made in full, whether before or after judgment or arbitrage award.

17. Taxes and Duties

- 17.1 For goods manufactured outside the Purchaser's Country, the Supplier shall be entirely responsible for all taxes, stamp duties, license fees, and other such levies imposed outside the Purchaser's Country.
- 17.2 For goods Manufactured within the Purchaser's country, the Supplier shall be entirely responsible for all taxes, duties, license fees, etc., incurred until delivery of the contracted Goods to the Purchaser.
- 17.3 If any tax exemptions, reductions, allowances or privileges may be available to the Supplier in the Purchaser's Country, the Purchaser shall use its best efforts to enable the Supplier to benefit from any such tax savings to the maximum allowable extent.

18. Performance Security

- 18.1 If required as specified in the SCC, the Supplier shall, within twenty-eight (28) days of the notification of contract award, provide a performance security for the performance of the Contract in the amount specified in the SCC.
- 18.2 The proceeds of the Performance Security shall be payable to the Purchaser as compensation for any loss resulting from the Supplier's failure to complete its obligations under the Contract.
- 18.3 As specified in the SCC, the Performance Security, if required, shall be denominated in the currency(ies) of the Contract, or in a freely convertible currency acceptable to the Purchaser; and shall be in one of the format stipulated by the Purchaser in the SCC, or in another format acceptable to the Purchaser.
- 18.4 The Performance Security shall be discharged by the Purchaser and returned to the Supplier not later than twenty-eight (28) days following the date of Completion of the Supplier's performance obligations under the Contract, including any warranty obligations, unless specified otherwise in the **SCC**.

19. Copyright

19.1 The copyright in all drawings, documents, and other materials containing data and information furnished to the Purchaser by the Supplier herein shall remain vested in the Supplier, or, if they are furnished to the Purchaser directly or through the Supplier by any third party, including suppliers of materials, the copyright in such materials shall remain vested in such third party

20. Confidential Information

The Purchaser and the Supplier shall keep confidential and shall not, without the written consent of the other party hereto, divulge to any third party any documents, data, or other information furnished directly or indirectly by the other party hereto in connection with the Contract, whether such information has been furnished prior to, during or following completion or termination of the Contract. Notwithstanding the above, the Supplier may furnish to its Subcontractor such documents, data, and other information it receives from the Purchaser to the extent required for the Subcontractor to perform its work under the Contract, in which event the Supplier shall from such Subcontractor undertaking obtain an confidentiality similar to that imposed on the Supplier under GCC Clause 20.

- 20.2 The Purchaser shall not use such documents, data, and other information received from the Supplier for any purposes unrelated to the contract. Similarly, the Supplier shall not use such documents, data, and other information received from the Purchaser for any purpose other than the performance of the Contract.
- 20.3 The obligation of a party under GCC Sub-Clauses 20.1 and 20.2 above, however, shall not apply to information that:
 - (a) The Purchaser or Supplier need to share with the Bank or other institutions participating in the financing of the Contract;
 - (b) Now or hereafter enters the public domain through no fault of that party;
 - (c) Can be proven to have been possessed by that party at the time of disclosure and which was not previously obtained, directly or indirectly, from the other party; or
 - (d) Otherwise lawfully becomes available to that party from a third party that has no obligation of confidentiality.
- 20.4 The above provisions of GCC Clause 20 shall not in any way modify any undertaking of confidentiality given by either of the parties hereto prior to the date of the Contract in respect of the Supply or any part thereof.
- 20.5 The provisions of GCC Clause 20 shall survive completion or termination, for whatever reason, of the Contract.
- 21. Subcontracting
- 21.1 The Supplier shall notify the Purchaser in writing of all subcontracts awarded under the Contract if not already specified in the bid. Such notification, in the original bid or later shall not

- relieve the Supplier from any of its obligations, duties, responsibilities, or liability under the Contract.
- 21.2 Subcontracts shall comply with the provisions of GCC Clauses 3 and 7.

22. Specifications and Standards

22.1 Technical Specifications and Drawings

- (a) The Goods and Related Services supplied under this Contract shall conform to the technical specifications and standards mentioned in Section VI, Schedule of Requirements and, when no applicable standard is mentioned, the standard shall be equivalent or superior to the official standards whose application is appropriate to the Goods' country of origin.
- (b) The Supplier shall be entitled to disclaim responsibility for any design, data, drawing, specification or other document, or any modification thereof provided or designed by or on behalf of the Purchaser, by giving a notice of such disclaimer to the Purchaser.
- (c) Wherever references are made in the Contract to codes and standards in accordance with which it shall be executed, the edition or the revised version of such codes and standards shall be those specified in the Schedule of Requirements. During Contract execution, any changes in any such codes and standards shall be applied only after approval by the Purchaser and shall be treated in accordance with GCC Clause 33.

23. Packing and Documents

- 23.1 The Supplier shall provide such packing of the Goods as is required to prevent their damage or deterioration during transit to their final destination, as indicated in the Contract. During transit, the packing shall be sufficient to withstand, without limitation, rough handling and exposure to extreme temperatures, salt and precipitation, and open storage. Packing case size and weights shall take into consideration, where appropriate, the remoteness of the goods' final destination and the absence of heavy handling facilities at all points in transit.
- 23.2 The packing, marking, and documentation within and outside the packages shall comply strictly with such special requirements as shall be expressly provided for in the Contract, including additional requirements, if any, specified in the **SCC**, and in any other instructions ordered by the Purchaser.

24. Insurance

24.1 Unless otherwise specified in the SCC, the Goods supplied under the Contract shall be fully insured—in a freely convertible currency from an eligible country—against loss or damage incidental to manufacture or acquisition, transportation, storage, and delivery, in accordance with the applicable Incoterms or in the manner specified in the SCC.

25. Transportation and Incidental Services

- 25.1 Unless otherwise specified in the **SCC**, responsibility for arranging transportation of the Goods shall be in accordance with the specified Incoterms.
- 25.2 The Supplier may be required to provide any or all of the following services, including additional services, if any, **specified** in SCC:
 - (a) performance or supervision of on-site assembly and/or start-up of the supplied Goods;
 - (b) furnishing of tools required for assembly and/or maintenance of the supplied Goods;
 - (c) furnishing of a detailed operations and maintenance manual for each appropriate unit of the supplied Goods;
 - (d) performance or supervision or maintenance and/or repair of the supplied Goods, for a period of time agreed by the parties, provided that this service shall not relieve the Supplier of any warranty obligations under this Contract; and
 - (e) training of the Purchaser's personnel, at the Supplier's plant and/or on-site, in assembly, start-up, operation, maintenance, and/or repair of the supplied Goods.
- 25.3 Prices charged by the Supplier for incidental services, if not included in the Contract Price for the Goods, shall be agreed upon in advance by the parties and shall not exceed the prevailing rates charged to other parties by the Supplier for similar services

26. Inspections and Tests

- 26.1 The Supplier shall at its own expense and at no cost to the Purchaser carry out all such tests and/or inspections of the Goods and Related Services as are specified in the SCC.
- 26.2 The inspections and tests may be conducted on the premises of the Supplier or its Subcontractor, at point of delivery, and/or at the Goods' final destination, or in another place in the Purchaser's Country as specified in the SCC. Subject to GCC Sub-Clause 26.3, if conducted on the premises of the Supplier or its Subcontractor, all reasonable facilities and assistance,

- including access to drawings and production data, shall be furnished to the inspectors at no charge to the Purchaser.
- 26.3 The Purchaser or its designated representative shall be entitled to attend the tests and/or inspections referred to in GCC Sub-Clause 26.2, provided that the Purchaser bear all of its own costs and expenses incurred in connection with such attendance including, but not limited to, all traveling and board and lodging expenses.
- 26.4 Whenever the Supplier is ready to carry out any such test and inspection, it shall give a reasonable advance notice, including the place and time, to the Purchaser. The Supplier shall obtain from any relevant third party or manufacturer any necessary permission or consent to enable the Purchaser or its designated representative to attend the test and/or inspection.
- 26.5 The Purchaser may require the Supplier to carry out any test and/or inspection not required by the Contract but deemed necessary to verify that the characteristics and performance of the Goods comply with the technical specifications codes and standards under the Contract, provided that the Supplier's reasonable costs and expenses incurred in the carrying out of such test and/or inspection shall be added to the Contract Price. Further, if such test and/or inspection impedes the progress of manufacturing and/or the Supplier's performance of its other obligations under the Contract, due allowance will be made in respect of the Delivery Dates and Completion Dates and the other obligations so affected.
- 26.6 The Supplier shall provide the Purchaser with a report of the results of any such test and/or inspection.
- 26.7 The Purchaser may reject any Goods or any part thereof that fail to pass any test and/or inspection or do not conform to the specifications. The Supplier shall either rectify or replace such rejected Goods or parts thereof or make alterations necessary to meet the specifications at no cost to the Purchaser, and shall repeat the test and/or inspection, at no cost to the Purchaser, upon giving a notice pursuant to GCC Sub-Clause 26.4.
- 26.8 The Supplier agrees that neither the execution of a test and/or inspection of the Goods or any part thereof, nor the attendance by the Purchaser or its representative, nor the issue of any report pursuant to GCC Sub-Clause 26.6, shall release the Supplier from any warranties or other obligations under the Contract.

27. Liquidated Damages

27.1 Except as provided under GCC Clause 32, if the Supplier fails to deliver any or all of the Goods by the Date(s) of delivery or perform the Related Services within the period specified in the Contract, the Purchaser may without prejudice to all its other remedies under the Contract, deduct from the Contract Price, as liquidated damages, a sum equivalent to the percentage specified in the SCC of the delivered price of the delayed Goods or unperformed Services for each week or part thereof of delay until actual delivery or performance, up to a maximum deduction of the percentage specified in those SCC. Once the maximum is reached, the Purchaser may terminate the Contract pursuant to GCC Clause 35.

28. Warranty

- 28.1 The Supplier warrants that all the Goods are new, unused, and of the most recent or current models, and that they incorporate all recent improvements in design and materials, unless provided otherwise in the Contract.
- 28.2 Subject to GCC Sub-Clause 22.1(b), the Supplier further warrants that the Goods shall be free from defects arising from any act or omission of the Supplier or arising from design, materials, and workmanship, under normal use in the conditions prevailing in the country of final destination.
- 28.3 Unless otherwise specified in the **SCC**, the warranty shall remain valid for twelve (12) months after the Goods, or any portion thereof as the case may be, have been delivered to and accepted at the final destination indicated in the **SCC**, or for eighteen (18) months after the date of shipment from the port or place of loading in the country of origin, whichever period concludes earlier.
- 28.4 The Purchaser shall give notice to the Supplier stating the nature of any such defects together with all available evidence thereof, promptly following the discovery thereof. The Purchaser shall afford all reasonable opportunity for the Supplier to inspect such defects.
- 28.5 Upon receipt of such notice, the Supplier shall, within the period specified in the SCC, expeditiously repair or replace the defective Goods or parts thereof, at no cost to the Purchaser.
- 28.6 If having been notified, the Supplier fails to remedy the defect within the period specified in the SCC, the Purchaser may proceed to take within a reasonable period such remedial action as may be necessary, at the Supplier's risk and expense and

without prejudice to any other rights which the Purchaser may have against the Supplier under the Contract.

29. Patent Indemnity

- 29.1 The Supplier shall, subject to the Purchaser's compliance with GCC Sub-Clause 29.2, indemnify and hold harmless the Purchaser and its employees and officers from and against any and all suits, actions or administrative proceedings, claims, demands, losses, damages, costs, and expenses of any nature, including attorney's fees and expenses, which the Purchaser may suffer as a result of any infringement or alleged infringement of any patent, utility model, registered design, trademark, copyright, or other intellectual property right registered or otherwise existing at the date of the Contract by reason of:
 - (a) the installation of the Goods by the Supplier or the use of the Goods in the country where the Site is located; and
 - (b) the sale in any country of the products produced by the Goods.

Such indemnity shall not cover any use of the Goods or any part thereof other than for the purpose indicated by or to be reasonably inferred from the Contract, neither any infringement resulting from the use of the Goods or any part thereof, or any products produced thereby in association or combination with any other equipment, plant, or materials not supplied by the Supplier, pursuant to the Contract.

- 29.2 If any proceedings are brought or any claim is made against the Purchaser arising out of the matters referred to in GCC Sub-Clause 29.1, the Purchaser shall promptly give the Supplier a notice thereof, and the Supplier may at its own expense and in the Purchaser's name conduct such proceedings or claim and any negotiations for the settlement of any such proceedings or claim.
- 29.3 If the Supplier fails to notify the Purchaser within twenty-eight (28) days after receipt of such notice that it intends to conduct any such proceedings or claim, then the Purchaser shall be free to conduct the same on its own behalf.
- 29.4 The Purchaser shall, at the Supplier's request, afford all available assistance to the Supplier in conducting such proceedings or claim, and shall be reimbursed by the Supplier for all reasonable expenses incurred in so doing.
- 29.5 The Purchaser shall indemnify and hold harmless the Supplier and its employees, officers, and Subcontractors from and against

any and all suits, actions or administrative proceedings, claims, demands, losses, damages, costs, and expenses of any nature, including attorney's fees and expenses, which the Supplier may suffer as a result of any infringement or alleged infringement of any patent, utility model, registered design, trademark, copyright, or other intellectual property right registered or otherwise existing at the date of the Contract arising out of or in connection with any design, data, drawing, specification, or other documents or materials provided or designed by or on behalf of the Purchaser.

30 Limitation of Liability

- 30.1 Except in cases of criminal negligence or willful misconduct,
 - (a) the Supplier shall not be liable to the Purchaser, whether in contract, tort, or otherwise, for any indirect or consequential loss or damage, loss of use, loss of production, or loss of profits or interest costs, provided that this exclusion shall not apply to any obligation of the Supplier to pay liquidated damages to the Purchaser and
 - (b) the aggregate liability of the Supplier to the Purchaser, whether under the Contract, in tort or otherwise, shall not exceed the total Contract Price, provided that this limitation shall not apply to the cost of repairing or replacing defective equipment, or to any obligation of the supplier to indemnify the purchaser with respect to patent infringement

31. Change in Laws and Regulations

Unless otherwise specified in the Contract, if after the date of 28 31.1 days prior to date of Bid submission, any law, regulation, ordinance, order or bylaw having the force of law is enacted, promulgated, abrogated, or changed in the place of the Purchaser's country where the Site is located (which shall be deemed to include any change in interpretation or application by the competent authorities) that subsequently affects the Delivery Date and/or the Contract Price, then such Delivery Date and/or Contract Price shall be correspondingly increased or decreased, to the extent that the Supplier has thereby been affected in the performance of any of its obligations under the Contract. Notwithstanding the foregoing, such additional or reduced cost shall not be separately paid or credited if the same has already been accounted for in the price adjustment provisions where applicable, in accordance with GCC Clause 15.

32. Force Majeure

32.1 The Supplier shall not be liable for forfeiture of its Performance Security, liquidated damages, or termination for default if and to the extent that its delay in performance or other failure to

- perform its obligations under the Contract is the result of an event of Force Majeure.
- 32.2 For purposes of this Clause, "Force Majeure" means an event or situation beyond the control of the Supplier that is not foreseeable, is unavoidable, and its origin is not due to negligence or lack of care on the part of the Supplier. Such events may include, but not be limited to, acts of the Purchaser in its sovereign capacity, wars or revolutions, fires, floods, epidemics, quarantine restrictions, and freight embargoes.
- 32.3 If a Force Majeure situation arises, the Supplier shall promptly notify the Purchaser in writing of such condition and the cause thereof. Unless otherwise directed by the Purchaser in writing, the Supplier shall continue to perform its obligations under the Contract as far as is reasonably practical, and shall seek all reasonable alternative means for performance not prevented by the Force Majeure event.

33. Change Orders and Contract Amendments

- 33.1 The Purchaser may at any time order the Supplier through notice in accordance GCC Clause 8, to make changes within the general scope of the Contract in any one or more of the following:
 - (a) drawings, designs, or specifications, where Goods to be furnished under the Contract are to be specifically manufactured for the Purchaser;
 - (b) the method of shipment or packing;
 - (c) the place of delivery; and
 - (d) the Related Services to be provided by the Supplier.
- 33.2 If any such change causes an increase or decrease in the cost of, or the time required for, the Supplier's performance of any provisions under the Contract, an equitable adjustment shall be made in the Contract Price or in the Delivery/Completion Schedule, or both, and the Contract shall accordingly be amended. Any claims by the Supplier for adjustment under this Clause must be asserted within twenty-eight (28) days from the date of the Supplier's receipt of the Purchaser's change order.
- 33.3 Prices to be charged by the Supplier for any Related Services that might be needed but which were not included in the Contract shall be agreed upon in advance by the parties and shall not exceed the prevailing rates charged to other parties by the Supplier for similar services.

33.4 Subject to the above, no variation in or modification of the terms of the Contract shall be made except by written amendment signed by the parties.

34. Extensions of Time

- 34.1 If at any time during performance of the Contract, the Supplier or its subcontractors should encounter conditions impeding timely delivery of the Goods or completion of Related Services pursuant to GCC Clause 13, the Supplier shall promptly notify the Purchaser in writing of the delay, its likely duration, and its cause. As soon as practicable after receipt of the Supplier's notice, the Purchaser shall evaluate the situation and may at its discretion extend the Supplier's time for performance, in which case the extension shall be ratified by the parties by amendment of the Contract.
- 34.2 Except in case of Force Majeure, as provided under GCC Clause 32, a delay by the Supplier in the performance of its Delivery and Completion obligations shall render the Supplier liable to the imposition of liquidated damages pursuant to GCC Clause 26, unless an extension of time is agreed upon, pursuant to GCC Sub-Clause 34.1.

35. Termination

35.1 Termination for Default

- (a) The Purchaser, without prejudice to any other remedy for breach of Contract, by written notice of default sent to the Supplier, may terminate the Contract in whole or in part:
 - (i) if the Supplier fails to deliver any or all of the Goods within the period specified in the Contract, or within any extension thereof granted by the Purchaser pursuant to GCC Clause 34;
 - (ii) if the Supplier fails to perform any other obligation under the Contract; or
 - (iii) if the Supplier, in the judgment of the Purchaser has engaged in fraud and corruption, as defined in GCC Clause 3, in competing for or in executing the Contract.
- (b) In the event the Purchaser terminates the Contract in whole or in part, pursuant to GCC Clause 35.1(a), the Purchaser may procure, upon such terms and in such manner as it deems appropriate, Goods or Related Services similar to those undelivered or not performed, and the Supplier shall be liable to the Purchaser for any additional costs for such similar Goods or Related Services. However, the Supplier

shall continue performance of the Contract to the extent not terminated.

35.2 Termination for Insolvency.

(a) The Purchaser may at any time terminate the Contract by giving notice to the Supplier if the Supplier becomes bankrupt or otherwise insolvent. In such event, termination will be without compensation to the Supplier, provided that such termination will not prejudice or affect any right of action or remedy that has accrued or will accrue thereafter to the Purchaser

35.3 Termination for Convenience.

- (a) The Purchaser, by notice sent to the Supplier, may terminate the Contract, in whole or in part, at any time for its convenience. The notice of termination shall specify that termination is for the Purchaser's convenience, the extent to which performance of the Supplier under the Contract is terminated, and the date upon which such termination becomes effective.
- (b) The Goods that are complete and ready for shipment within twenty-eight (28) days after the Supplier's receipt of notice of termination shall be accepted by the Purchaser at the Contract terms and prices. For the remaining Goods, the Purchaser may elect:
 - (i) to have any portion completed and delivered at the Contract terms and prices; and/or
 - (ii) to cancel the remainder and pay to the Supplier an agreed amount for partially completed Goods and Related Services and for materials and parts previously procured by the Supplier.

36. Assignment

36.1 Neither the Purchaser nor the Supplier shall assign, in whole or in part, their obligations under this Contract, except with prior written consent of the other party.

37. Export Restriction

37.1 Notwithstanding any obligation under the Contract to complete all export formalities, any export restrictions attributable to the Purchaser, to the country of the Purchaser, or to the use of the products/goods, systems or services to be supplied, which arise from trade regulations from a country supplying those products/goods, systems or services, and whichsubstantially impede the Supplier from meeting its obligations under the Contract, shall release the Supplier from the obligation to

provide deliveries or services, always provided, however, that the Supplier can demonstrate to the satisfaction of the Purchaser and of the Bank that it has completed all formalities in a timely manner, including applying for permits, authorizations and licenses necessary for the export of the products/goods, systems or services under the terms of the Contract. Termination of the Contract on this basis shall be for the Purchaser's convenience pursuant to Sub-Clause 35.3.

APPENDIX TO GENERAL CONDITIONS African Union Commission's Policy- Corrupt and Fraudulent Practices

Guidelines for Procurement of Goods, Works, and Non-Consulting

"Fraud and Corruption:

- 1.16 It is the Bank's policy to require that Borrowers (including beneficiaries of Bank loans), bidders, suppliers, contractors and their agents (whether declared or not), subcontractors, sub-consultants, service providers or suppliers, and any personnel thereof, observe the highest standard of ethics during the procurement and execution of Bankfinanced contracts. ¹⁰ In pursuance of this policy, the Bank:
 - (a) defines, for the purposes of this provision, the terms set forth below as follows:
 - (i) "corrupt practice" is the offering, giving, receiving, or soliciting, directly or indirectly, of anything of value to influence improperly the actions of another party;¹¹;
 - (ii) "fraudulent practice" is any act or omission, including a misrepresentation, that knowingly or recklessly misleads, or attempts to mislead, a party to obtain a financial or other benefit or to avoid an obligation;¹²
 - (iii) "collusive practice" is an arrangement between two or more parties designed to achieve an improper purpose, including to influence improperly the actions of another party;¹³
 - (iv) "coercive practice" is impairing or harming, or threatening to impair or harm, directly or indirectly, any party or the property of the party to influence improperly the actions of a party;¹⁴

In this context, any action to influence the procurement process or contract execution for undue advantage is improper.

For the purpose of this sub-paragraph, "another party" refers to a public official acting in relation to the procurement process or contract execution. In this context, "public official" includes World Bank staff and employees of other organizations taking or reviewing procurement decisions.

For the purpose of this sub-paragraph, "party" refers to a public official; the terms "benefit" and "obligation" relate to the procurement process or contract execution; and the "act or omission" is intended to influence the procurement process or contract execution.

For the purpose of this sub-paragraph, "parties" refers to participants in the procurement process (including public officials) attempting either themselves, or through another person or entity not participating in the procurement or selection process, to simulate competition or to establish bid prices at artificial, non-competitive levels, or are privy to each other's bid prices or other conditions.

¹⁴ For the purpose of this sub-paragraph, "party" refers to a participant in the procurement process or contract execution.

(v) "obstructive practice" is:

- (aa) deliberately destroying, falsifying, altering, or concealing of evidence material to the investigation or making false statements to investigators in order to materially impede a Bank investigation into allegations of a corrupt, fraudulent, coercive or collusive practice; and/or threatening, harassing or intimidating any party to prevent it from disclosing its knowledge of matters relevant to the investigation or from pursuing the investigation, or
- (bb) acts intended to materially impede the exercise of the Bank's inspection and audit rights provided for under paragraph 1.16(e) below.
- (b) will reject a proposal for award if it determines that the bidder recommended for award, or any of its personnel, or its agents, or its sub-consultants, sub-contractors, service providers, suppliers and/or their employees, has, directly or indirectly, engaged in corrupt, fraudulent, collusive, coercive, or obstructive practices in competing for the contract in question;
- (c) will declare misprocurement and cancel the portion of the loan allocated to a contract if it determines at any time that representatives of the Borrower or of a recipient of any part of the proceeds of the loan engaged in corrupt, fraudulent, collusive, coercive, or obstructive practices during the procurement or the implementation of the contract in question, without the Borrower having taken timely and appropriate action satisfactory to the Bank to address such practices when they occur, including by failing to inform the Bank in a timely manner at the time they knew of the practices;
- (d) will sanction a firm or individual, at any time, in accordance with the prevailing Bank's sanctions procedures, ¹⁵ including by publicly declaring such firm or individual ineligible, either indefinitely or for a stated period of time: (i) to be awarded a Bank-financed contract; and (ii) to be a nominated ¹⁶;
- (e) will require that a clause be included in bidding documents and in contracts financed by a Bank loan, requiring bidders, suppliers and contractors, and their subcontractors, agents, personnel, consultants, service providers, or suppliers, to

A firm or individual may be declared ineligible to be awarded a Bank financed contract upon: (i) completion of the Bank's sanctions proceedings as per its sanctions procedures, including, inter alia, cross-debarment as agreed with other International Financial Institutions, including Multilateral Development Banks, and through the application the World Bank Group corporate administrative procurement sanctions procedures for fraud and corruption; and (ii) as a result of temporary suspension or early temporary suspension in connection with an ongoing sanctions proceeding. See footnote 14 and paragraph 8 of Appendix 1 of these Guidelines.

A nominated sub-contractor, consultant, manufacturer or supplier, or service provider (different names are used depending on the particular bidding document) is one which has either been: (i) included by the bidder in its pre-qualification application or bid because it brings specific and critical experience and know-how that allow the bidder to meet the qualification requirements for the particular bid; or (ii) appointed by the Borrower.

permit the Bank to inspect all accounts, records, and other documents relating to the submission of bids and contract performance, and to have them audited by auditors appointed by the Bank."

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Section IX. Special Conditions of Contract

The following Special Conditions of Contract (SCC) shall supplement and / or amend the General Conditions of Contract (GCC). Whenever there is a conflict, the provisions herein shall prevail over those in the GCC.

GCC 1.1(i)	The Purchaser's country is: Ethiopia
GCC 1.1(j)	The Purchaser is: African Union Commission
GCC 1.1 (o)	The Project Site(s)/Final Destination(s) is/are:
	Framework Contract for Provision of Preventive and Corrective Maintances Services for Network Equipment at African Union Headquarters Procurement Number: AUC/MIS/NC/010
GCC 4.2 (a)	The meaning of the trade terms shall be as prescribed by Incoterms. If the meaning of any trade term and the rights and obligations of the parties thereunder shall not be as prescribed by Incoterms, they shall be as prescribed by: Not Applicable
GCC 4.2 (b)	The version edition of Incoterms shall be 2010 Edition]
GCC 5.1	The language shall be: English or French
GCC 8.1	For <u>notices</u> , the Purchaser's address shall be:
	Head Procurement, Travel & Stores Division African Union Commission
	Roosevelt Street
	P.O Box 3243, Addis Ababa Ethiopia
GCC 9.1	The governing law shall be the procedures of World Trade Organization (WTO)
GCC 10.2	The rules of procedure for arbitration proceedings pursuant to GCC Clause 10.2 shall be as follows:
	(a) Contract with foreign Supplier:
	If the Purchaser chooses the UNCITRAL Arbitration Rules, the following sample clause should be inserted:

GCC 10.2 (a)—Any dispute, controversy or claim arising out of or relating to this Contract, or breach, termination or invalidity thereof, shall be settled by arbitration in accordance with the UNCITRAL Arbitration Rules as at present in force.

If the Purchaser chooses the Rules of ICC, the following sample clause should be inserted:

GCC 10.2 (a)—All disputes arising in connection with the present Contract shall be finally settled under the Rules of Conciliation and Arbitration of the International Chamber of Commerce by one or more arbitrators appointed in accordance with said Rules.

If the Purchaser chooses the Rules of Arbitration Institute of Stockholm Chamber of Commerce, the following sample clause should be inserted:

GCC 10.2 (a)—Any dispute, controversy or claim arising out of or in connection with this Contract, or the breach termination or invalidity thereof, shall be settled by arbitration in accordance with the Rules of the Arbitration Institute of the Stockholm Chamber of Commerce.

If the Purchaser chooses the Rules of the London Court of International Arbitration, the following clause should be inserted:

GCC 10.2 (a)—Any dispute arising out of or in connection with this Contract, including any question regarding its existence, validity or termination shall be referred to and finally resolved by arbitration under the Rules of the London Court of International Arbitration, which rules are deemed to be incorporated by reference to this clause.

(b) Contracts with Supplier national of the Purchaser's country:

In the case of a dispute between the Purchaser and a Supplier who is a national of the Purchaser's country, the dispute shall be referred to adjudication or arbitration in accordance with the laws of the Purchaser's country.

GCC 13.1 Details of Shipping and other Documents to be furnished by the Supplier are

(i) Seven (7) Copies of the Supplier's invoice of which Five (5) copies are certified by the chamber of commerce of Supplier/ Manufacturer showing Goods' description, quantity, unit price, and total amount with breakdown of FOB, Insurance and Freight Charges Separately;

Section vin School	
	(ii) Five copies of Packing list identifying contents, gross and net weights of each package with clearly marked identification;
	(iii) Delivery note, Bills of Lading, Railway receipt, or Truck receipt; in three (3) original and two copies
	(iv) One original and two copies of Insurance certificate showing the premium paid.
	(v) Manufacturer's or supplier's warranty certificate.
	(vi) Original and copy of Certificate of Origin:
	(vii) Original and Copy of Insurance Certificate(viii) Manufacturer's or Supplier's warranty certificate,
	(viii) Manufacturer's or Supplier's warranty certificate, (ix) Inspection certificates; issued by nominated inspection
	agency and supplier's factory inspection certificate.
	The above documents shall be received by the Purchaser before arrival of the Goods and, if not received, the Supplier will be responsible for any consequent expenses.
GCC 15.1	The prices charged for the Goods supplied and the related Services performed shall not be adjustable.
GCC 16.1	Sample provision
	GCC 16.1—The method and conditions of payment to be made to the Supplier under this Contract shall be as follows:
	Payment for the service shall be made in US or other acceptable currency within 15 days after confirmation of the service is given from the MIS department.
GCC 16.5	The payment-delay period after which the Purchaser shall pay interest to the supplier shall be 30 days.
	The interest rate that shall be applied is <i>LIBOR</i> rate + 2% for foreign portion and Commercial Bank of Ethiopia interest rate +3% for local portion.
GCC 18.1	A Performance Security not required.
GCC 18.3	If required, the Performance Security shall be in the form of: NA
GCC 18.4	Discharge of the Performance Security shall take place: NA

3-4	Section VIII – General Conditions of Contract
GCC 23.2	The packing, marking and documentation within and outside the packages shall be:
	Framework Contract for Provision of Preventive and Corrective Maintances Services for Network Equipment at African Union Headquarters Procurement Number: AUC/MIS/NC/010
	African Union Commission Roosevelt Street P.O Box 3243, Addis Ababa Ethiopia
GCC 24.1	The insurance coverage shall be as specified in the Incoterms 2010
	110% of the DAP value of goods from warehouse tothe African Union CommissionAddis Ababa the AUC Store on all risks
GCC 25.1	Responsibility for transportation of the Goods shall be as specified in the Incoterms 2010.
GCC 25.2	Incidental services to be provided are provided in Table 2- List of Related Services under Section VII – Schedule of Requirement.
GCC 26.1	The inspections and tests shall be conducted after satisfactory delivery of the Goods and spare parts at the final place of destination
GCC 26.2	The Inspections and tests shall be conducted at:
	the African Union Commission Addis Ababa warehouse
GCC 27.1	The liquidated damage shall be: 0.5% per week
GCC 27.1	The maximum amount of liquidated damages shall be: 10% of the contract amount.
GCC 28.3	The period of validity of the Warranty shall be: 365 days
	For purposes of the Warranty, the place(s) of final destination(s) shall be:
	African Union Commission Addis Ababa warehouse
	Sample provision
	GCC 28.3—In partial modification of the provisions, the warranty period shall be hours of operation or months from date of acceptance of the Goods or () months from the date of shipment, whichever occurs earlier. The Supplier shall, in addition, comply with the performance and/or consumption guarantees specified under the Contract. If, for reasons attributable to the Supplier, these guarantees are not attained in whole or in part, the Supplier shall, at its discretion, either:

	 (a) make such changes, modifications, and/or additions to the Goods or any part thereof as may be necessary in order to attain the contractual guarantees specified in the Contract at its own cost and expense and to carry out further performance tests in accordance with SCC 4, or
	(b) pay liquidated damages to the Purchaser with respect to the failure to meet the contractual guarantees. The rate of these liquidated damages shall be (). [The rate should be higher than the adjustment rate used in the bid evaluation under ITB 34.2 (d)]
GCC 28.5	The period for repair or replacement shall be: from 1 – 2 weeks.

Section X. Contract Forms

This Section contains forms which, once completed, will form part of the Contract. The forms for Performance Security and Advance Payment Security, when required, shall only be completed by the successful Bidder after contract award.

Table of Forms

Letter of Acceptance	6
1. Contract Agreement	Error! Bookmark not defined.
2. Performance Security	19
3. Advance Payment Security	23

Letter of Acceptance

[letterhead paper of the Purchaser]

To: [name and address of the Supplier]]
Subject: Notification of Award Contract No	
This is to notify you that your Bid dated [insert date] for execution of the	
You are requested to furnish the Performance Security within 28 days in accordance with the Conditions of Contract, using for that purpose the of the Performance Security Form included in Section X, Contract Forms, of the Bidding Document.	
Authorized Signature: Name and Title of Signatory: Name of Agency:	

Attachment: Contract Agreement

FRAME WORK CONTRACT

Between

African Union Commission

And

Broad Wing Technologies PlcFor

PROVISON OF MAINTANCE SERVICES FOR ALL NETWORK EQUIPMENT PREVENTIVE AND CORRECTIVE MAINTANCES, LAN EXTENTION PER REQUEST BACKGROUND ORGANIZATION

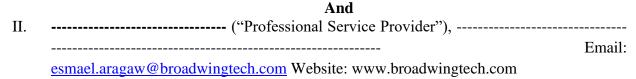
Contract No. AUC/AHRM/MIS/NC/236/2018

Dated: November 2018

FRAMEWORK AGREEMENT NUMBER: =-----

This framework agreement (the Agreement) dated2018 is made between:

I. The **African Union Commission** having its principal place of business at African Union Commission, Roosevelt Street, Addis Ababa, Ethiopia, (hereinafter referred to as the **Commission**).



Whereas:

The Commission may require the Service provider for the provision of maintenance services for all network equipment preventive and corrective maintenance, LAN extension per request background organization, under the terms of the Agreement, as defined in the Statement of Requirements hereto (Annex 1) and as defined in subsequent individual Requests for services which shall be placed pursuant to the Agreement.

1. Terms of Agreement

- 1.1. This Service provider will provide the services on the terms and conditions set out in this Agreement, which comprises the following annexes:
 - Annex 1: Statement of Requirements and Schedule of price.
 - Annex 2: Template of Request for services.
 - Annex 3: Guidelines for use services shall be given by MIS division of the AUC.
- 1.2. No variation/amendments in terms or scope of this agreement shall be valid or binding unless previously expressly agreed in writing by the Project Officer and Service provider in the form of letters entitled "Amendment to Framework Agreement".
- 1.3. The Commission takes no responsibility for any services undertaken outside of those expressly contained in this agreement and more particularly defined in the Requests for services made under this Agreement.
- 1.4. The signature of the FWC does not commit the Commission to issue Requests for Services. The Commission reserves the right, at any time during the period of the FWC, to cease issuing order forms and contractors shall not be entitled to compensation in any form.
- 1.5. The number and the scope of the engagements to be carried out under the FWC are not fixed. This will depend on the number of engagements that the Commission will consider necessary. Under no circumstances is the Commission obliged to order a minimum number of engagements nor is it obliged to guarantee a minimum turnover.

1.6. The Commission does not guarantee that all the engagements it wants to launch will be contracted using this FWC.

2. Duration of the Agreement

2.1. The Agreement shall commence on ----- and expire on ----- unless terminated earlier in accordance with the provisions of Clause 13 of the present Agreement or extended by an "Amendment to Framework Agreement".

3. Overall value of the Agreement

3.1. The maximum budget of the present Agreement is not limited.

4. Place and start date of assignment

- 4.1. The place of assignment for the provision of the medical services falling under this Agreement shall be the **AUC Head Quarter in Addis Ababa**.
- 4.2. The start date for implementation of each individual assignment within the duration of the Agreement shall be determined by the corresponding Request for Services.

5. Recipient

5.1. The services are to be provided to all divisions and directorates in the AU Head Quarter in Addis Ababa

6. Standards

6.1. The services supplied and undertaken by the service provider under the Agreement shall conform to all standards and requirements in the Statement of Requirements (Annex 1) as well as to international best standard service protocols.

7. General Administration

- 7.1. The Commission will appoint a Project Officer who will be responsible for
 - a) this Agreement;
 - b) Maintaining, negotiating and issuing any amendments to this Agreement in accordance with the African Union procurement procedures.
- 7.2. The Commission shall appoint a Contract Officer who will be responsible for
 - a) issuing Requests for service;
 - b) liaising with the Service provider and, if appropriate, ask the Service provider to submit a detailed proposal for the scope of services to be provided each time the services of the Service provider are required under the terms of this Agreement. A copy will also be sent to the Administration Officer.
 - c) Verify the conformity of the services invoiced by the Service provider
 - d) The Commission shall appoint a separate Administration Officer who will be responsible for verifying the compliance of the invoices with the Schedule of Prices and ensuring payment of the invoices for the Requests of service.

- 7.3. No variation in the terms or scope of this Agreement shall be valid or binding unless previously expressly agreed in writing by the Project Officer and the Service provider in the form of letters entitled "Amendment to Framework Agreement". The Commission takes no responsibility for work outside the Services as stated in this Agreement and more particularly required by the Requests for services made under this Agreement.
- 7.4. Requests for Services will all be confirmed in writing, either by e-mail or fax, on the basis of the template provided in Annex 3 by the Contract Officer each time the services of the Service provider are required.
- 7.5. Such Request for services shall:
 - a) Indicate clearly the number of estimated beneficiaries for the provision of services, their estimated time to complete the assignment. If possible, the Request for service will indicate their room, building code and office number;
 - b) Name the Project Officer, the Contract Officer and the Administration Officer.
- 7.6. The Commission will accept no responsibility for any services provided by the Service provider outside the Statement of Requirements in this Agreement or as defined in the Request for services.
- 7.7. The Service provider will be expected to mobilize immediately after the Request for services or at another date set by mutual agreement.

8. Contacts

- 8.1. In accordance with clause 7 of the Agreement,
 - a) The Project Officer for this Contract is Mrs. Rekia Mahamoudou, Ag. Director, Administration and Human Resources Management Directorate, African Union Commission, Addis Ababa/Ethiopia;
 - b) The Contract Officer is Mrs. Rekia Mahamoudou Head of MIS Division;
 - a) The Administration Officer is Abdoulaye Doucoure Network Unit Coordinator African Union/HQ Addis-Ababa.

9. Warranty

9.1. The Service provider warrants that all service performed under the Agreement shall be of the highest professional and technical standards and be conform to the relevant international standards.

10. Insurance

10.1. The services supplied under the Agreement shall be insured by the Service provider in accordance with its general conditions of services as in force.

11. Payment

- 11.1. In consideration of the services to be performed by the Service provider under this Framework Agreement, the Commission shall make to the Service provider payments for services provided in conformity with Annex 2 Schedule of Prices, within a total financial limit corresponding to the overall contract value. These payments will be made in the following manner:
 - a) The services provider's request for payment shall be made to the Commission by submission of an invoice (in duplicate) for each Request for services;
 - b) Each invoice should bear the Agreement and Request for Services references; be numbered sequentially and dated; and marked for the attention of the Contract Officer identified in clause 8.1.b).
 - c) Each invoice should indicate the codes of every service delivered.
 - d) Payment to the servicer will be made using the currency of the bid which is Ethiopian Birr(ETB)
- 11.2. Payments will be made to the following bank account as notified by the Service provider to the Commission: [TO BE COMPLETED BY THE SERVVIE PROVIDER] Indicate bank account and sort code to which payments are to be made
- 11.3. Subject to the Commission being satisfied by its supervision that the Services, as defined in the Request for services, have been rendered to its satisfaction the sums due shall be paid within 30 days of the invoice being received and approved.
- 11.4. If for any reason the Commission is dissatisfied with the performance of the Services that have been provided to the patient on the basis of a clinical diagnosis, an appropriate sum may be withheld from any payment otherwise due under the terms of the Framework Agreement. In such event the Commission will identify the particular services with which it is dissatisfied together with the reasons for such dissatisfaction, and payment of the amount outstanding will be made upon resolution of outstanding queries.
- 11.5. Payments shall be made in the currency specified in the Annex 2, Schedule of Prices.
- 11.6. All invoices should be endorsed as follows: "We certify that the amounts claimed in this invoice have been wholly and necessarily incurred for the purpose of the engagement and have not been claimed before."
- 11.7. All invoices should be signed by the service provider Manger or someone with the service provider authority to do so.
- 11.8. Any invoice not presented in accordance with the above may be rejected and in any event shall be liable to query and delay in payment.

12. Prices

12.1. Prices charged by the Service provider for the services delivered or service undertaken under the Agreement shall not vary from the prices quoted within the Agreement (Annex 2).

13. Termination

- 13.1. The Commission may, after giving seven days' notice to the Service Provider, terminate this Agreement in whole or in part without any prejudice to any other remedy for breach of Contract, by written notice of default to the service provider:
 - a) If the Service provider is in serious breach of Contract for failure to perform its contractual obligations; or
 - b) fails to deliver any or all medical services or to perform the medical services required by a Request for services within the period specified in the Agreement, or within any extension thereof granted by the Commission in the Request for services; or
 - c) If a service is carried out under no any Request of Service as notified under clause 11.6 or not pursuant to the Agreement or Request for Service, the Commission shall not pay for the service that was not made in accordance with the Request for Services. In that case, the Service provider shall not be entitled under the Agreement to payment of any amount by way of compensation.
 - d) If the Service provider fails to perform any other obligations(s) under the Agreement.

Or

- e) If the services provider, in the judgment of the Commission has engaged in corrupt or fraudulent, collusive, coercive or obstructive practices in competing for or in executing the Agreement.
- f) If the Service provider becomes bankrupt or otherwise insolvent. In this event, termination will be without compensation to the services provider, provided that such termination will not prejudice or affect any right or action or remedy which has accrued or will accrue thereafter to the Commission.

13.2. for the purpose of this Clause:

"Corrupt practice" means the offering giving, receiving or soliciting, directly or indirectly, of anything of value to influence improperly the actions of another party;

"Fraudulent practice" means any act or omission including a misrepresentation that knowingly or recklessly misleads, or attempts to mislead, a party to obtain a financial or other benefit or to avoid an obligation;

"Coercive Practice" means impairing or harming or threatening to impair or harm, directly or indirectly, any party or the property of the party to influence improperly the actions of a party;

"obstructive practice" means deliberately destroying, falsifying altering or concealing of evidence material to any investigation or making false statements

13.3. In the event the Commission terminates the Agreement in whole or in part, pursuant to Clause 11, the Commission may, upon such terms and in such manner as it deems appropriate, engage another Service provider or complete the remaining activities,

- and the Service provider may be liable to cover for any excess costs for such similar services. However, the Service provider shall continue performance of the Contract to the extent not terminated.
- 13.4. The Service provider may, after giving 14 days' notice to the Commission, terminate this Agreement in whole or in part without prejudice to any other remedy for breach of Agreement, by written notice of default sent to the Commission,
 - a) if the Commission fails for more than 120 days to pay the Service provider the amounts due after the expiry of the time limit stated in Clause;
 - b) consistently fails to perform any other obligation(s) under the Agreement after repeated reminders.

14. Settlement of Disputes

- 14.1. If any dispute of difference of any kind whatsoever shall arise between the Commission and the Service provider in connection with or arising out of the Agreement, the parties shall make every effort to resolve amicably such dispute of difference by mutual consultation.
- 14.2. If, after thirty (30) days the parties have failed to resolve their dispute or difference by such mutual consultation, then either the purchaser or the Service provider may give notice to the other party of its intention to commence arbitration proceedings as to the matter in dispute, and no arbitration in respect of this matter may be commenced unless such notice is given.
- 14.3. Any dispute or difference in respect of which a notice of intention or commence arbitration has been given in accordance with this Clause shall be finally settled by arbitration. Arbitration may be commenced prior to or after delivery of the services under the Agreement.
- 14.4. Arbitration proceeding shall be conducted in accordance with the rules of procedure of an authorized arbitration service agreed between the parties to the contract.
- 14.5. Notwithstanding any reference to arbitration herein,
 - a) The parties shall continue to perform their respective obligations under the Agreement unless they otherwise agree; and
 - b) The Commission shall pay the Service provider any monies due to the Service provider that are not subject of arbitration

15. Notices

15.1. Any notice given by one party to the other pursuant to this Agreement shall be sent to the other party in writing by personal delivery or e-mail. A notice shall be effective when delivered or on the notice's effective date, whichever is later.

16. Governing Language

16.1. The Governing Language of the Agreement shall be English.

16.2. The working and reporting language as well as the invoices, communications with the Contract and Administration Officer and the Request for services will be in English.

17. Subcontracts

17.1. The Service provider may not enter into any subcontract for performance hereunder unless the purchaser shall have previously consented in writing to such subcontract. Such consent shall not, however, unless otherwise specified in such consent, relieve the service provider from any liability or obligation under the Agreement.

18. Taxes and Duties

- 18.1. The African Union (AU) and its organs are exempted from all direct taxes and are exempted from customs duties in respect of articles imported or exported for its official use in conformity with the General Convention on Privileges and immunities. Accordingly the Prices contained in the Agreement must not include any amount representing such taxes or duties which may otherwise by charged by the services provider.
- 18.2. A Medical Service provider shall be responsible for obtaining exemption for the African Union of all taxes, duties, license fees, etc., incurred until delivery of the contracted services to the Purchaser, unless otherwise agreed in Writing by the AU.

19. Immunities and Privileges

19.1. Nothing contained in the Agreement or pertaining thereto shall constitute a waiver express or implied, of any privileges and immunities enjoyed by the Purchaser under the provisions of the General Convention on Privileges and immunities of the Organization of African Unity.

20. Acknowledgement

20.1. The Service provider shall confirm acceptance of the terms of this Agreement by signing and returning to the Contract Officer the duplicate copy enclosed herewith within a period of 30 days.

Done in English in two originals, one original for the Framework Contract Contracting Authority and one original for the Service provider.

For and or	behalf of the Commission
Name:	,
Position:	
]	
Sionature.	

	Date:
	For and on behalf of Plc
	Name:
	Position:
	Signature:
	Date:
Annex	
	Annex 1: Statement of Requirements and Schedule of prices
	Annex 2: Template of Request for Services
	Annex 3: Guidelines for use services at the AU

AFRICAN UNION الاتحاد الأفريقي

3.1

3.2.



UNION AFRICAINE UNIÃO AFRICANA

REQUEST FOR SERVICES

Framework Agreement with: ------

Framev	vork Agreement for:		
Framev	vork Agreement Number:		
Reques	t for services Number:"Number "		
Dear Sir	rs ·		
to prov Referen	to the above mentioned Agreement dated2020 and confirm that you are now required ide the Services defined in the Agreement and more particularly defined in the Terms of ice/Scope of Work at Annex A hereto, under the terms and conditions of the above mentioned ent (Annex B) which shall apply to this Request for Services as if expressly incorporated herein.		
1.	Commencement of the Services		
1.1	The Services to be performed under the terms of this Request for Services shall be carried out upon arrival of the recipient at your premises and continue as long as required and agreed with the Contract Officer, in line with the overall provisions of the Agreement. The arrival of the request.		
2.	Recipient		
2.1.	In the present case, the services are to be provided to the following personnel of the: Bulging name Block number Room number Type of service		
3. Type	of services to be provided		

Upon arrival of the request, the Service provider will proceed with the relevant services as required and provide all relevant and necessary service to ensure a stabilisation and recovery

The Service provider will seek the prior approval of the Contract Officer on all service provided

of the problem in accordance with the standard service limit.

to the problem. The prior approval can be waived in extreme urgency.

4. Contacts				
In accordance with clause 7.4 of the Agreement				
The Project Officer for this contract is				
The Contract Officer is:				
Administration Officer is:				
For and on behalf of the	Name:			
The African Union				
Signature:				
-				

Date:

Performance Security

Option 1: (Bank Guarantee)

[The bank, as requested by the successful Bidder, shall fill in this form in accordance with the instructions indicated]

[Guarantor letterhead or SWIFT identifier code]

Beneficiary: [insert name and Address of Purchaser]

Date: _[Insert date of issue]

PERFORMANCE GUARANTEE No.: [Insert guarantee reference number]

Guarantor: [Insert name and address of place of issue, unless indicated in the letterhead]

We have been informed that _ [insert name of Supplier, which in the case of a joint venture shall be the name of the joint venture] (hereinafter called "the Applicant") has entered into Contract No. [insert reference number of the contract] dated [insert date] with the Beneficiary, for the supply of _ [insert name of contract and brief description of Goods and related Services] (hereinafter called "the Contract").

Furthermore, we understand that, according to the conditions of the Contract, a performance guarantee is required.

At the request of the Applicant, we as Guarantor, hereby irrevocably undertake to pay the Beneficiary any sum or sums not exceeding in total an amount of [insert amount in figures] ()[insert amount in words], 1 such sum being payable in the types and proportions of currencies in which the Contract Price is payable, upon receipt by us of the Beneficiary's complying demand supported by the Beneficiary's statement, whether in the demand itself or in a separate signed document accompanying or identifying the demand, stating that the Applicant is in breach of its obligation(s) under the Contract, without the Beneficiary needing to prove or to show grounds for your demand or the sum specified therein.

This guarantee shall expire, no later than the Day of, 2... ², and any demand for payment under it must be received by us at this office indicated above on or before that date.

The Guarantor shall insert an amount representing the percentage of the Accepted Contract Amount specified in the Letter of Acceptance, and denominated either in the currency(ies) of the Contract or a freely convertible currency acceptable to the Beneficiary.

Insert the date twenty-eight days after the expected completion dateas described in GC Clause 18.4. The Purchaser should note that in the event of an extension of this date for completion of the Contract, the Purchaser would need to request an extension of this guarantee from the Guarantor. Such request must be in writing and must be made prior to the expiration date established in the guarantee. In preparing this guarantee, the Purchaser might consider adding the following text to the form, at the end of the penultimate paragraph: "The Guarantor agrees to a one-time extension of this guarantee for a period not to exceed [six]

This guarantee is subject to the Uniform Rules for Demand Guarantees (URDG) 2010 Revision, ICC Publication No. 758, except that the supporting statement under Article 15(a) is hereby excluded.

[signature(s)]

Note: All italicized text (including footnotes) is for use in preparing this form and shall be deleted from the final product.

months][one year], in response to the Beneficiary's written request for such extension, such request to be presented to the Guarantor before the expiry of the guarantee."

Option 2: Performance Bond

By this Bond[insert name of Principal] as Principal (hereinafter called "the Supplier") and[insert name of Surety] as Surety (hereinafter called "the Surety"), are held and firmly bound unto[insert name of Purchaser] as Obligee (hereinafter called "the Supplier") in the amount of [insert amount in words and figures], for the payment of which sum well and truly to be made in the types and proportions of currencies in which the Contract Price is payable, the Supplier and the Surety bind themselves, their heirs, executors, administrators, successors and assigns, jointly and severally, firmly by these presents.

WHEREAS the Contractor has entered into a written Agreement with the Purchaser dated the _______ day of _______, 20 ______, for [name of contract and brief description of Goods and related Services] in accordance with the documents, plans, specifications, and amendments thereto, which to the extent herein provided for, are by reference made part hereof and are hereinafter referred to as the Contract.

NOW, THEREFORE, the Condition of this Obligation is such that, if the Supplier shall promptly and faithfully perform the said Contract (including any amendments thereto), then this obligation shall be null and void; otherwise, it shall remain in full force and effect. Whenever the Supplier shall be, and declared by the Purchaser to be, in default under the Contract, the Purchaser having performed the Purchaser's obligations thereunder, the Surety may promptly remedy the default, or shall promptly:

- (1) complete the Contract in accordance with its terms and conditions; or
- (2) obtain a Bid or bids from qualified Bidders for submission to the Purchaser for completing the Contract in accordance with its terms and conditions, and upon determination by the Purchaser and the Surety of the lowest responsive Bidder, arrange for a Contract between such Bidder and Purchaser and make available as work progresses (even though there should be a default or a succession of defaults under the Contract or Contracts of completion arranged under this paragraph) sufficient funds to pay the cost of completion less the Balance of the Contract Price; but not exceeding, including other costs and damages for which the Surety may be liable hereunder, the amount set forth in the first paragraph hereof. The term "Balance of the Contract Price," as used in this paragraph, shall mean the total amount payable by Purchaser to Supplier under the Contract, less the amount properly paid by Purchaser to Contractor; or
- (3) pay the Purchaser the amount required by Purchaser to complete the Contract in accordance with its terms and conditions up to a total not exceeding the amount of this Bond.

The Surety shall not be liable for a greater sum than the specified penalty of this Bond.

Any suit under this Bond must be instituted before the expiration of one year from the date of the issuing of the Taking-Over Certificate.

No right of action shall accrue on this Bond to or for the use of any person or corporation other than the Purchaser named herein or the heirs, executors, administrators, successors, and assigns of the Purchaser.

has caused these presents to be s	sealed with his corporate seal duly attested day of	d by the signature of
SIGNED ON	on behalf of	
Ву	in the capacity of	
In the presence of		
SIGNED ON	on behalf of	
Ву	in the capacity of	
In the presence of		

Advance Payment Security

[Guarantor letterhead or SWIFT identifier code]

Beneficiary:[Insert name and Address of Purchaser]

Date: [Insert date of issue]

ADVANCE PAYMENT GUARANTEE No.: [Insert guarantee reference number]

Guarantor: [Insert name and address of place of issue, unless indicated in the letterhead]

We have been informed that [insert name of Supplier, which in the case of a joint venture shall be the name of the joint venture] (hereinafter called "the Applicant") has entered into Contract No. [insert reference number of the contract] dated [insert date] with the Beneficiary, for the execution of [insert name of contract and brief description of Goods and related Services] (hereinafter called "the Contract").

Furthermore, we understand that, according to the conditions of the Contract, an advance payment in the sum [insert amount in figures] () [insert amount in words] is to be made against an advance payment guarantee.

At the request of the Applicant, we as Guarantor, hereby irrevocably undertake to pay the Beneficiary any sum or sums not exceeding in total an amount of [insert amount in figures] () [insert amount in words]¹ upon receipt by us of the Beneficiary's complying demand supported by the Beneficiary's statement, whether in the demand itself or in a separate signed document accompanying or identifying the demand, stating either that the Applicant:

- (b) has used the advance payment for purposes other than toward delivery of Goods; or
- (c) has failed to repay the advance payment in accordance with the Contract conditions, specifying the amount which the Applicant has failed to repay.

The Guarantor shall insert an amount representing the amount of the advance payment and denominated either in the currency(ies) of the advance payment as specified in the Contract, or in a freely convertible currency acceptable to the Purchaser.

A demand under this guarantee may be presented as from the presentation to the Guarantor of a certificate from the Beneficiary's bank stating that the advance payment referred to above has been credited to the Applicant on its account number [insert number] at [insert name and address of Applicant's bank].

The maximum amount of this guarantee shall be progressively reduced by the amount of the advance payment repaid by the Applicant as specified in copies of interim statements or payment certificates which shall be presented to us. This guarantee shall expire, at the latest, upon our receipt of a copy of the interim payment certificate indicating that ninety (90) percent of the Accepted Contract Amount, has been certified for payment, or on the [insert day] day of [insert month], 2 [insert year], whichever is earlier. Consequently, any demand for payment under this guarantee must be received by us at this office on or before that date.

This guarantee is subject to the Uniform Rules for Demand Guarantees (URDG) 2010 Revision, ICC Publication No.758, except that the supporting statement under Article 15(a) is hereby excluded.

[signature(s)]

Note: All italicized text (including footnotes) is for use in preparing this form and shall be deleted from the final product.

[COUNTRY]	
[NAME OF PROJECT]	
Loan No./Credit No./ Grant No.:	
Contract Title:	
Reference No. (as per Procurement Plan): _	

- 1. The [insert name of Borrower/Beneficiary/Recipient] [has received/has applied for/intends to apply for] financing from the UK Fund toward the cost of the [insert name of project or grant], and intends to apply part of the proceeds toward payments under the contract ¹⁷for [insert title of contract] ¹⁸.
- 2. The [insert name of implementing agency] now invites sealed bids from eligible bidders for [insert brief description of Goods required, including quantities, location, delivery period, margin of preference if applicable, etc.]¹⁹.
- 3. Bidding will be conducted through the International Competitive Bidding procedures as specified in the African Union Commission[insert correct title and date of applicable Guidelines edition as per legal agreement] ("Procurement Guidelines"), and is open to all eligible bidders as defined in the Procurement Guidelines.
- 4. Interested eligible bidders may obtain further information from [insert name of implementing agency, insert name and e-mail of officer in charge] and inspect the bidding documents during office hours [insert office hours if applicable i.e. 0900 to 1700 hours] at the address given below [state address at the end of this invitation]²⁰.

Substitute "contracts" where bids are called concurrently for multiple contracts. Add a new para. 3 and renumber paras 3 - 8 as follows: "Bidders may bid for one or several contracts, as further defined in the bidding document. Bidders wishing to offer discounts in case they are awarded more than one contract will be allowed to do so, provided those discounts are included in the Letter of Bid."

Insert if applicable: "This contract will be jointly financed by [insert name of cofinancing agency]. Bidding process will be governed by the World Bank's rules and procedures."

A brief description of the type(s) of Goods should be provided, including quantities, location of Project, delivery/construction period, application of margin of preference and other information necessary to enable potential bidders to decide whether or not to respond to the Invitation. Bidding Documents may require bidders to have specific experience or capabilities; such qualification requirements should also be included in this paragraph.

The office for inquiry and issuance of bidding documents and that for bid submission may or may not be the same.

5. A complete set of bidding documents in [insert name of language] may be purchased by interested eligible bidders upon the submission of a written application to the address below and upon payment of a nonrefundable fee²¹ of [insert amount in Borrower's currency or in a convertible currency]. The method of payment will be [insert method of payment].²² The document will be sent by [insert delivery procedure].²³

- 6. Bids must be delivered to the address below[state address at the end of this invitation]²⁴ on or before [insert time and date]. Electronic bidding will [will not] be permitted. Late bids will be rejected. Bids will be publicly opened in the presence of the bidders' designated representatives and anyone who choose to attend at the address below [state address at the end of this invitation] on [insert time and date].
- 7. All bids must be accompanied by a [insert "Bid Security" or "Bid-Securing Declaration," as appropriate] of [insert amount and currency in case of a Bid Security.
- 8. The address(es) referred to above is(are): [insert detailed address(es)]

[insert name of office, room number] Attn: [insert name of officer & title]

[insert postal address and/or street address]

[insert postal code, city, country]

Tel: [include the country and city code] Fax: [include the country and city code]

E-mail: [insert electronic address if electronic bidding is permitted]

Web site:

The fee chargeable should only be nominal to defray reproduction and mailing costs. An amount between US\$50 and US\$300 or equivalent is deemed appropriate.

For example, cashier's check, direct deposit to specified account number, etc.

The delivery procedure is usually airmail for overseas delivery and surface mail or courier for local delivery. If urgency or security dictates, courier services may be required for overseas delivery. With the agreement of the World Bank, documents may be distributed by e-mail.

²⁴ Substitute the address for bid submission if it is different from address for inquiry and issuance of bidding documents.